



**The real deal.**  
**The Prepay price guide.**



# Prepay Price Guide – Introduction

## Introduction

Welcome to the Three Prepay Price Guide. In here, you'll find all you need to know about your Prepay plan. Explore data, calls, texts, and more. You can get your price plan name by freetexting 'EVERYTHING' to 50272 anytime.

## Price Plans

This Three Prepay Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3 Prepay 15
- 3 Prepay 20
- 3 Prepay 20 Welcome
- 3 Prepay 30
- 3 Prepay Hero

# Three Prepay

Stay connected to family and friends with our Prepay plans. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

## 3 Prepay 15



Keep it simple with unlimited calls plus, enough texts and data to stay connected

**€15** every 28 days

Data (ROI & EU) **1GB**

Text messages **60**

Minutes<sup>^</sup> for use in ROI & EU\*\* **Unlimited**



**5G enabled<sup>v</sup>**

## 3 Prepay 20/ 3 Prepay 20 Welcome



Connect with friends and share every moment with Three-to-Three unlimited calls and unlimited texts

**€20** every 28 days

Data (ROI) **All you can eat**

EU data\*\* **21GB**

Text messages **Unlimited**

Three to Three calls **Unlimited**

Minutes<sup>^</sup> for use in ROI & EU\*\* **60**



**5G enabled<sup>v</sup>**

## 3 Prepay 30



Always be ready to share with All You Can Eat 5G Data, unlimited calls & texts and International minutes.

**€30** every 28 days

Data (ROI) **All you can eat**

EU data\*\* **32GB**

Minutes/Texts<sup>^</sup> for use in ROI & EU\*\* **Unlimited**

International Minutes † **30**



**5G enabled<sup>v</sup>**

## 3 Prepay Hero SIM only



Always be ready to share with All You Can Eat 5G Data, unlimited voice & texts and EU Roaming data

**€15** every 28 days

Data (ROI) **All you can eat**

EU data\*\* **16GB**

Minutes/Texts<sup>^</sup> for use in ROI & EU\*\* **Unlimited**



**5G enabled<sup>v</sup>**

### VAT

All prices include VAT

### Symbols are explained on Page 14 & 15

### Charging

Rates shown are billed per minute. Rates applicable for plan out of allowance

### Connection Fee

\*\*\*\*All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the EU and UK are subject to a call connection fee.

### Terms & conditions (Pricing)

[T&Cs click here](#)

### Roaming countries & bands

[Roaming countries click here](#)

### International countries & bands

[International countries click here](#)

### ROI/EU out of allowance

	Rate
Voice Calls	45c*****
Call connection	12c
Voicemail ROI	Free
Text message	20c
MMS	25c

# Three Prepay

Stay connected to family and friends with our Prepay plans. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.



## ROI & EU rates and out of bundle charges

	3 Prepay 15	All other Prepay plans
Voice Calls	45c*****	45c*****
Call connection	12c	12c
Voicemail	Free	Free
Text message	20c	20c
MMS	25c	25c
Data ROI per MB	€1.30	€1.30
Data EU per MB	€1.30 <sup>\$</sup>	0.19c

### VAT

All prices include VAT

### Symbols are explained on Page 14 & 15

### Charging

Rates shown are billed per minute. Rates applicable for plan out of allowance

### Connection Fee

\*\*\*\*\*All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the EU and UK are subject to a call connection fee.

### Terms & conditions (Pricing)

[T&Cs click here](#)

### Roaming countries & bands

[Roaming countries click here](#)

### International countries & bands

[International countries click here](#)

# Roaming rates

**Roaming Call** = Call made while roaming in a foreign country .  
 Roaming within the UK & EU included in our plans. Out of allowance rates are detailed here.  
 Roaming add-ons are available, that may offer better value.

## Roaming Rates

Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
UK	38c	38c	€2.80	€0.00	0c	18c	35c	0.19c <sup>§</sup>
EU	38c	38c	€2.80	€0.00	0c	18c	35c	0.19c <sup>§</sup>
Australia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Brazil	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Canada	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
China	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Egypt	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Hong Kong	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
India	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Israel	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Japan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Mexico	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Morocco	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
New Zealand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Pakistan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Philippines	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Russia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Saudi Arabia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Singapore	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
South Africa	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Switzerland	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	0.19c
Thailand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Turkey	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
United Arab Emirates	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
USA	€1.41	€1.41	€2.80	€2.02	€1.78	35c	35c	€4.99
Vietnam	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99



### Additional information in links below

[Roaming Boosters](#)

[Roaming Countries & Bands](#)

[Interactive section on website](#)

[Terms & Conditions \(Pricing\)](#)

# Roaming rates contd.

Roaming Call = Call made while roaming in a foreign country .

Roaming Rates								
Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
Roam1	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Roam2	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam3	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam4	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam5	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam6	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam7	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Roam8	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Satellite	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99



## Additional information in links below

[Roaming Countries & Bands](#)

[Terms & Conditions \(Pricing\)](#)

# Standard International rates

**International call** = Call made from Ireland to an International number. **International Text** = Text sent to an international number while you are in Ireland. **International add-ons** are available for a lot of the countries listed here that may offer better value.

International rates		
Region	Voice (per min)	SMS
UK	23c	7.38c
EU	23c	7.38c
Australia	30c	25c
Brazil	30c	25c
Canada	25c	25c
China	2.46c	25c
Egypt	€2.50	25c
Hong Kong	2.46c	25c
India	30c	25c
Israel	59c	25c
Japan	30c	25c
Mexico	59c	25c
Morocco	€1.00	25c
New Zealand	30c	25c
Pakistan	30c	25c
Philippines	30c	25c
Russia	59c	25c
Saudi Arabia	30c	25c
Singapore	59c	25c
South Africa	30c	25c
Switzerland	€1.00	25c
Thailand	59c	25c
Turkey	30c	25c
UAE	€2.50	25c
USA	25c	25c
Vietnam	59c	25c

International rates		
Region	Voice (per min)	SMS
Band 1	30c	25c
Band 2	59c	25c
Band 3	€1.00	25c
Band 4	€3.99	25c
Band 5	€3.99	25c
Band 6	€3.99	25c
Satellite	€7.38	25c

Roaming and International MMS (per message)	
Photo	50c
Video	50c

## Additional information in links below

[International Add Ons](#)


[International Countries & Bands](#)

[Terms & Conditions \(Pricing\)](#)

# Boost it!

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions [click here](#)

## Add a **booster** anytime



**On the My3 app**

- Log in to the My3 app
- Click 'Add-ons' on the bottom navigation bar
- Tap 'Add' to select the booster you want
- Click 'Continue' and you're done!

**On My3 online**

- Log in to My3 online
- Click 'Manage Services'
- Pick the booster you want
- Click 'Continue' and you're done!

### Roaming Day Pass

#### Prepay Roaming Day Pass

##### 2 GB of data per day

Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.

**Countries included:** Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.

**€5.99**  
Per day  
recurring



# Boost it!

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions [click here](#)

Extra Boosters					
Booster Name	Duration	Cost	Allowance	Type	Available with plan
Voice Booster	28 Day	€5	100 Mins	Once off & Recurring versions	3 Prepay 20 3 Prepay 20 Welcome
Text Booster	28 Day	€5	100 texts	Once off & Recurring versions	3 Prepay 15
Data Booster	28 Day	€5	1 GB	Once off & Recurring versions	3 Prepay 15
International Mins Booster (EU and 25 $\alpha$ other countries)	28 Day	€5	100 Mins	Once off & Recurring versions	3 Prepay 15 3 Prepay 20 3 Prepay 20 Welcome 3 Prepay 30 3 Prepay Hero

# Legacy Roaming Boosters

Not available for sale after May 16<sup>th</sup>, 2024. For booster terms and conditions [click here](#)

## Roaming Day Pass 1

**1GB of data per day + free local and calls to home**

Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.

**Countries included:** USA, Canada, Australia, New Zealand, Turkey, Israel, South Africa

**€3.99**  
Per day  
recurring

## Roaming Day Pass 2

**1 GB of data per day + free local and calls to home**

Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.

**Countries included:** China, Hong Kong, Japan, Singapore, UAE, Brazil, Mexico, Vietnam, Philippines, India

**€3.99**  
Per day  
recurring

## Prepay Roaming Day Pass

**1 GB of data per day**

Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.

**Countries included:** Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.

**€3.99**  
Per day  
recurring

Booster Name	Duration	Cost	Allowance	Type	Available with plan
USA/Canada Roam Mins Booster	28 Day	€5	100 Mins	Once off	3 Prepay 15 3 Prepay 20 3 Prepay 20 Welcome 3 Prepay 30 3 Prepay Hero
USA/Canada Data Booster	28 Day	€5	500 MB	Once off	3 Prepay 15 3 Prepay 20 3 Prepay 20 Welcome 3 Prepay 30 3 Prepay Hero
Rest of World Roam Mins Booster	28 Day	€10	100 Mins	Once off	3 Prepay 15 3 Prepay 20 3 Prepay 20 Welcome 3 Prepay 30 3 Prepay Hero
Rest of World Data Booster	28 Day	€10	250 MB	Once off	3 Prepay 15 3 Prepay 20 3 Prepay 20 Welcome 3 Prepay 30 3 Prepay Hero

# Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables

## Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

Number prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
0818	45c (out of allowance)
1512 (per call)	50c
1513 (per call)	70c
1514 (per call)	90c
1515 (per call)	€1.20
1516 (per call)	€1.80
1517 (per call)	€2.50
1518 (per call)	€3.50
1520	30c
1530	50c
1540	70c
1550, 1559, 1560	€1.20
1570	€2.40
1580	€2.95
1590, 1598, 1599	€3.50

[Terms & Conditions \(Pricing\)](#)

# Directory services.

Services	Enquire charge (includes text msg delivery)
National 11811 / 11850 / 11890	€ 4.26 per call per connection (up to 1 min)
International 11860 / 11818	€ 2.14 per minute (each subsequent minute)
Value Added SMS shortcodes	
Range	Cost €
50000 - 50998	Free
51000 - 51998	Up to 16c
53000 - 53998	Up to 80c
57000 - 57998	80c or above
59000 - 59998	Adult services (prices will vary)

# Other services.

You'll find the charges associated with unlocking your handset and changing your phone number below.

## Charges for other services

Charges for	Price
Handset Unlock fee	Existing customers who have signed up to Three or upgraded before 1st November 2018: For handset unlock code to be provided, Prepay customers must have topped up by €130 (excluding any free credit). New customers signing up to Three or customers upgrading on or after 1st November 2018: . Prepay customers must have topped up by €100 (excluding any free credit). Please see the Three unlocking policy on <a href="http://www.three.ie">www.three.ie</a> for further information.
Change of phone number	€15.25

## Credit balance refund request when porting out your number

When a customer switches from Three to another operator, the customer can request a refund of their remaining prepay credit balance. To process the refund request, an administration fee of €10.45 (inclusive of VAT) will be applied and deducted from the credit balance. The remaining credit balance minus the administrative fee will be the refund a customer is eligible for. The request for a credit refund must be made within three months from the date of switching

# Roaming Band to Country List

## EU

Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania Saint Pierre and Miquelon, Slovakia, Slovenia Spain St Barth Saint Maarten, St Martin, Sweden

## UK

United Kingdom, Channel Islands, Gibraltar, Isle of Man, Northern Ireland

## Individual Bands

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, United States, Vietnam

## Roam 1

Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia & Herzegovina, Indonesia, Jordan, Lebanon, Macedonia, Malaysia, Moldova, Montenegro, Oman, Serbia, Sri Lanka, Ukraine

## Roam 2

Angola, Bahrain, Botswana, Cambodia, Côte d'Ivoire, Cuba, Dutch Antilles, Faroe Islands, Gambia, Ghana, Grenada, Kazakhstan, Kenya, Korea (Republic of), Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles, Nicaragua, Nigeria, Paraguay, Qatar, Taiwan, Tunisia, Vanuatu, Zambia

## Roam 3

Anguilla, Antigua and Barbuda, Argentina, Aruba, Bahamas, Barbados, Bermuda, Bolivia, British Virgin Islands, Chile, Colombia, Costa Rica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Kitts and Nevis, Saint Lucia and Samoa, Saint Vincent and the Grenadines, Trinidad and Tobago, Turks and Caicos Islands, Uruguay, Venezuela

## Roam 4

Afghanistan, Algeria, Papua New Guinea

## Roam 5

Belize, Brunei Darussalam, Guam, Iran, Iraq, Senegal, South Sudan, Sudan

## Roam 6

Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria

## Roam 7

Abkhazia, Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Djibouti, Eritrea, Eswatini, Ethiopia, Gabon, Greenland, Guinea, Guinea-Bissau, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Republic of Congo, Rwanda, San Marino, Sierra Leone, Somalia, Swaziland, Tanzania, Uganda, Yemen, Zimbabwe

## Roam 8

Antarctica, Ascension Island, Bhutan, Cayman Islands, Comoros, Cook Islands, Diego, East Timor, Falkland Islands, Fiji, Kyrgyz Republic, Kiribati, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia, Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palestine, Saint Helena, Sao Tome and Principe, Seychelles, Solomon Islands, Suriname, Tajikistan, Togo, Tokelau, Tonga, Turkmenistan, Tuvalu, Wallis and Futuna Islands, United States Virgin Islands, Uzbekistan

## Satellite

INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners

# International Band to Country List

## UK

United Kingdom, Channel Islands, Gibraltar, Isle of Man, Northern Ireland

## EU

Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St. Barth, Saint Maarten, St Martin, Sweden, Vatican City

## Individual Bands

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, United States, Vietnam

## Band 1

Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine

## Band 2

Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe

## Band 3

Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, Bosnia & Herzegovina, Cayman Islands, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyz Republic, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Kitts & Nevis, Saint Lucia, San Marino, Serbia, Tajikistan, Trinidad & Tobago, Tunisia, Turkmenistan, Turks & Caicos Islands, US Virgin Islands

## Band 4

Abkhazia, Afghanistan, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba, Dutch Antilles, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Korea (Democratic People's Republic of), Laos, Lie, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles, Nicaragua, Oman, Panama, Paraguay, Peru, Qatar, Saint Vincent and the Grenadines, Syria, Uruguay, Uzbekistan, Vanuatu, Venezuela, Yemen

## Band 5

Angola, Ascension Island, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Côte d'Ivoire, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Saint Helena, Sao Tome and Principe, Senegal, Seychelles, Sierra Leone, Somalia, Sudan, SURINAME, Swaziland, Tanzania, Uganda, Zambia.

## Band 6

American Samoa, Antarctica, Brunei Darussalam, Cook Islands, Diego, Fiji, Guam, Kiribati, Marshall Islands, Micronesia, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palau, Papua New Guinea, Samoa, Solomon Islands, Tokelau, Togo, Tonga, Tuvalu, Wallis and Futuna.

## Satellite

INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners

# Terms & Conditions

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and conditions that can be found at : [www.three.ie/legal](http://www.three.ie/legal)

## General

All prices include VAT

All You Can Eat Data for use in Republic of Ireland only.

Domestic fair usage policy of 10,000 minutes, 3,000 texts applies for the 28-day plan benefit period succeeding your top up.

Rates shown are charged per minute. Rates applicable for plan out of allowance charges if you have not activated your selected plan or topped up by a sufficient amount to activate your selected plan.

Ireland means Republic of Ireland

**Top up** If you top up with the minimum amount for your plan or greater in one top up (e.g. €20 or higher for 3 Prepay 20), with allowances remaining, and your plan is still within its 28-day cycle, your top up will immediately activate the plan and your allowances will reset for another 28-day benefit period. Any remaining allowances at that time will not carry over to your new 28-day benefit period.

v 5G access subject to you having a 5G ready device and being in a 5G coverage area.

^ Minutes/Texts units can be used for voice calls or text messages where each unit equals 1 voice minute or 1 text message ("Units").

\*\* EU countries found [here](#)

\*\*\* Three to Three calls have a fair usage policy cap of 3,000 minutes for use on the Three network for calls to other Three customers in the Republic of Ireland only. These allowances apply for the 28-day period succeeding your Top Up

\*\*\*\* ROI/EU Unlimited Minutes & Texts units are subject to fair usage policy (10,000 minutes, 3,000 texts) for the 28-day Plan Benefit period succeeding your Top Up.

These minutes and texts are available for calls and texts to Republic of Ireland and on EU networks when roaming in the EU

\*\*\*\*\* All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the UK and EU are subject to a call connection fee.

§ UK/EU Data roaming rate on **3 Prepay 15** plan is higher (see table on Page 4 for details)

## Boosters

### General

Boosters are either recurring or once off.

Recurring boosters are reapplied every 28 days.

Non-recurring boosters will expire after 28 days, unless you consume all of your booster allowance before the 28-day expiry. Some boosters are not available on certain plans.

Roaming Day pass allowances expire at 11:59pm Irish time

**USA/Canada Boosters** - for use only while customer is Roaming in the US or Canada.

*Minutes can be used for calls to any network in the Roaming country only and toward Irish numbers. i.e. if you are roaming in Canada then you can use these Booster minutes to call any network in Canada and in Ireland. If you call US numbers, this will be treated as a normal roaming call and will be charged with standard Roaming rates.*

### ¥ Roaming (Roam ROW countries)

Australia, Brazil, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, Vietnam.

*Minutes can be used for calls to any network in the roaming country only and to Irish numbers. i.e. if you are roaming in Japan then you can use the Booster minutes to call any network in Japan and in Ireland.*

### α International (25 countries)

EU, UK, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

Continue to next page for more T&Cs



# Terms & Conditions Cont.

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and Conditions that can be found at : [www.three.ie/legal](http://www.three.ie/legal)

## Plan Allowances

Minutes/ Texts units allowance applies to:

### ROI (calls made/texts sent while in Republic of Ireland)

Voice calls made to landlines and mobiles within the Republic of Ireland, including Three to Three minutes

Where the plan includes a separate allowance for Three-to-Three calls, these will be used first

Calls made to Irish non-geographic numbers (0818)

Texts sent to Irish mobile numbers and Irish landline numbers

### EU (calls made/texts sent while roaming in the EU)

Calls made while roaming in EU to other EU numbers and back to Republic of Ireland

Texts sent while roaming in EU to other EU numbers and back to Republic of Ireland

Per minute billing applies to all roaming calls unless otherwise stated.

### † International

International Minute units for selected Prepay plans can be used for voice calls to landlines, mobiles, non-geographic numbers, premium numbers and other numbers using an international prefix (e.g. UK 0044) where each unit equals 1 voice minute from Republic of Ireland to international numbers in the following destinations:

UK, EU, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

Per minute billing applies to all international calls unless otherwise stated.

Minutes/Texts units' allowance does **NOT** include:

### ROI / EU

Calls to voicemail

Calls to ROI premium rate numbers, directory inquiries numbers

Texts to ROI premium rate numbers, directory inquiries numbers

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

### International

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

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