

## Three Roaming Passes Prepay Add-ons – Consumer

1. The following Terms and Conditions for the Three Roaming Passes Add-ons for Three Prepay customers are in addition to the consumer Terms for Services at <https://www.three.ie/pdfs/legal/smallprint.pdf> and [https://www.three.ie/web/uploads/pdfs/terms/consumer/The\\_General\\_Terms\\_Three\\_Service.pdf](https://www.three.ie/web/uploads/pdfs/terms/consumer/The_General_Terms_Three_Service.pdf)
2. The Three Roaming Passes Add-ons (the “Pass (es)”) are available on Three Prepay to voice consumer customers on one of the price plans set out at paragraph 5 below only, who opt in to the Pass being applied to their account. Prepay Roaming Day Pass, Roaming Day Pass 1 and Roaming Day Pass 2 are only available to Three Prepay customers who have any of those Passes on their account as at 15<sup>th</sup> May 2024 and none of Prepay Roaming Day Pass, Roaming Day Pass 1 and Roaming Day Pass 2 may be added by customers after 15<sup>th</sup> May 2024. From 16<sup>th</sup> May 2024 only Roaming Day Pass 2GB can be selected as a new Pass by Three Prepay customers. Please note that you may not select Prepay Roaming Day Pass/Roaming Prepay Day Pass with either Roaming Day Pass 1 or Roaming Day Pass 2 at the same time. It is not possible to reapply Roaming Day Pass 1 and/or Roaming Day Pass 2 if you remove either or both from your account.
3. The respective destinations and the Pass charges are set out in the table at paragraph 7 below.
4. To opt into a Pass you should visit My3 (on app or at three.ie), any Three Store or contact Three Customer Care .
5. The price plans which are eligible for the Roaming Passes are as follows
  - 3 Prepay (Customers on this plan can buy Roaming Day Pass 2GB from August 2024)
  - 3 Prepay 30
  - 3 Prepay 15
  - 3 Prepay 20
  - 3 Prepay 20 Welcome
  - 3 Prepay Hero
  - Three Total Talker (only Roaming Day Pass 2GB)
  - Three Super Surfer (only Roaming Day Pass 2GB)
  - Three Connect Complete (only Roaming Day Pass 2GB)
6. Once a Pass is applied it will remain on your account. You must have sufficient credit on your Three prepay account for the Pass to reactivate. It will only be triggered once a data session is detected in the appropriate zone selected. If you have insufficient credit on your Three Prepay account or you opt out of a Pass the default roaming rates will apply as per the pricing published for your price plan at <https://www.three.ie/legal/pricing.html>. If you wish to opt out of a Pass you must call Three Customer Care.
7. The Passes apply to services used in the countries listed in the following table;

	<b>Prepay Roaming Day Pass/Roaming Prepay Day Pass (not available for selection after 15<sup>th</sup> May 2024)</b>	<b>Roaming Day Pass 1(not available for selection after 15<sup>th</sup> May 2024)</b>	<b>Roaming Day Pass 2(not available for selection after 15<sup>th</sup> May 2024)</b>	<b>Roaming Day Pass 2GB</b>
<b>Daily Allowance</b>	1GB per day. There are no voice call or other allowances with this Pass.	1GB per day/unlimited voice calls to Republic of Ireland and local calls made within a zone inclusive country.	1GB per day/unlimited voice calls to Republic of Ireland and local calls made within a zone inclusive country.	2GB per day. There are no voice call or other allowances with this Pass.
<b>Charge when activated</b>	€3.99 inc VAT per day	€3.99 inc VAT per day	€3.99 inc VAT per day	€5.99 inc VAT per day
<b>Countries included</b>	Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico,	USA Canada Australia New Zealand Turkey Israel South Africa	UAE Hong Kong China Japan Singapore Brazil India Philippines Mexico Vietnam	Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia,

	Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.			Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia
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8. A daily charge applies when you commence a data session and only a data session will trigger the Pass. For Roaming Day Pass 1 and Roaming Day Pass 2, unless you process a data session to trigger the Pass you will also be unable to avail of the unlimited call element of the Pass and you will pay for calls at out of bundle rates applicable to your price plan. For this charge you receive the (A) daily data allowance after which an additional per MB usage rate of 6c per MB inc VAT applies and (B) unlimited calls back to Ireland from any zone country within your zone and calls made within the relevant zone country (but excluding certain call types set out below at paragraph 14) and unlimited calls received in the zone country. Calls to voicemail are also included. There are no voice or call allowances with Prepay Roaming Day Pass/Roaming Prepay Day Pass/ Roaming Day Pass 2GB, each of which is a data only Pass.
  
9. We will notify you when we see that data usage has reached 80% of your daily 1GB or 2GB data allowance and when you have reached the full daily 1GB or 2GB data allowance. This notification may be received when you have passed the allowance. We will use reasonable efforts to deliver notifications in a timely manner however the notifications are approximate indications of your usage and spend and due to processing times of recent account activity some usage may be excluded at time of notification. Any additional data used beyond the Pass daily allowance will be charged at the relevant rate for the country in which you are roaming of 6c per MB.

10. Where you have selected one or more of the Passes, there is no subscription charge for the Pass and the daily charge is only applied when you initiate a data session while roaming in a zone country relevant to the Passes, as set out in the table above.
11. The Pass daily data allowance can be used between 00.00hrs and 23.59 hrs (Irish time). Whilst travelling it is recommended that you check the time in Ireland. Unused data allowances cannot be carried over to the next day.
12. If your data usage/session continues after midnight on which your Pass expires, the Pass will be triggered to reapply. To avoid additional charges, Three recommends you complete your data session before midnight (Irish time).
13. There is no carryover of Pass unused data or in the case of Roaming Day Pass 1 and Roaming Day Pass 2, voice allowances.
14. For Roaming Day Pass 1 and Roaming Day Pass 2, only calls to standard mobiles and standard landlines are included. Local calls made within the relevant Pass zone country you are roaming in are also included. However all premium rate, directory enquiries and non-geographic numbers other than calls to 0818 and 076 are excluded as are international calls other than calls back to Ireland.
15. You are responsible for the management of your mobile device configurations and should be aware that updates and connections can incur data usage. You are wholly responsible for any associated costs while roaming. Where your mobile device is setup for automatic data updates, connections on your mobile device are considered to be with your consent and so data roaming charges will apply. To avoid unexpected data usage while roaming due to automatic updates and connections it is recommended that these be disabled whilst travelling and manual connections be made when needed. Please refer to device manual or application settings for detailed instructions.
16. Three reserves the right to limit your usage of a Pass and its constituent elements where Three deems that your usage of the Pass services is for commercial purposes or is excessive.