

## **Bill Pay Price Guide – Introduction**

### Introduction

Welcome to the Three Bill Pay Price Guide. In here, you'll find all you need to know about your Bill Pay plan. Explore data, calls, texts, and more. You can get your price plan name by freetexting 'EVERYTHING' to 50272 anytime.

### **Price Plans**

This Three Bill Pay Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- Three Essentials 5G
- Three Freedom 5G
- 3 Bill pay 300 SIMO
- Three SIM Flex 5G 30 Day
- Three SIM Freedom 5G
- Three SIM Essentials 5G
- Three Multi Essentials SIM 5G
- Three Saver Essentials SIM 5G

## Three **Bill Pay**

Stay connected to family and friends with our Bill Pay plans. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

5G enabled<sup>v</sup>

## Three Essentials 5G \*

Chat, share and stream with the essentials.



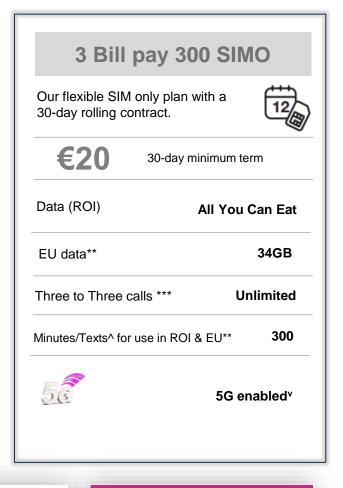
**€44.99**\* a month 24-month minimum term

\*Increases under this contract **Effective from every April** See CPI page for detail

All You Can Eat Data (ROI) **30GB** EU data\*\* Three to Three calls \*\*\* Unlimited Minutes/Texts^ for use in ROI & EU\*\* 200

5G enabled<sup>v</sup>

### Three Freedom 5G\* Get the essentials with extra calls, texts and international minutes a month 24-month minimum term \*Increases under this contract Effective from every April See CPI page for detail Data (ROI) All You Can Eat EU data\*\* 42GB Three to Three calls \*\*\* Unlimited Minutes/Texts^ for use in ROI / EU\*\*\*\* Unlimited International Minutes/Texts † 300



| VAT                               | All prices include VAT  |  |  |
|-----------------------------------|---|--|--|
| Symbols are explained on Pages 15 | & 16  |  |  |
| Billing                           | Rates shown are billed per minute. Rates applicable for plan out of allowance   |  |  |
| Annual Price Increase (CPI)       | CPI page click here   |  |  |
| Connection Fee                    | *****All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the EU and UK are subject to a call connection fee of 9c |  |  |
| Terms & conditions (Pricing)      | T&Cs click here   |  |  |
| Roaming countries & bands         | Roaming countries click here  |  |  |
| International countries & bands   | International countries click here  |  |  |

| Domestic Out of allowance charges |          |  |  |
|-----------------------------------|----------|--|--|
|                                   | Bill Pay |  |  |
| Voice Calls                       | 38c****  |  |  |
| Voicemail ROI                     | 15c      |  |  |
| Text message                      | 18c      |  |  |
| MMS                               | 25c      |  |  |

## Three **Bill Pay**

Stay connected to family and friends with our Bill Pay plans. They're as flexible as you need them to be, feature great offers, and include All You Can Eat Data.

# Three SIM Flex 5G 30Day

Our flexible SIM only plan with a 30-day rolling contract.



€34.99

30-day minimum term

| Data (ROI)                           | l You Can Eat           |
|--------------------------------------|-------------------------|
| EU data**                            | 37GB                    |
| Three to Three calls ***             | Unlimited               |
| Minutes/Texts^ for use in ROI / EU** | ** Unlimited            |
| International Minutes & texts †      | N/A                     |
| 56                                   | 5G enabled <sup>v</sup> |

### Three SIM Freedom 5G

Our flexible SIM only plan with a 12-month minimum contract.



**€34**.99\*

a month 12-month minimum term

\*Increases under this contract Effective from every April See CPI page for detail

| Data (ROI)                   | All You Can Eat      |
|------------------------------|----------------------|
| EU data**                    | 37GB                 |
| Three to Three calls ***     | Unlimited            |
| Minutes/Texts^ for use in RO | I / EU**** Unlimited |
| International Minutes & tex  | kts <sup>†</sup> 100 |



5G enabled<sup>v</sup>

### **Three SIM Essentials 5G**

Our flexible SIM only plan with a 12-month minimum contract.



€30

a month 12-month minimum term

\*Increases under this contract Effective from every April See CPI page for detail

| Data (ROI)                        | II You Can Eat |
|-----------------------------------|----------------|
| EU data**                         | 32GB           |
| Three to Three calls ***          | Unlimited      |
| Minutes/Texts^ for use in ROI & E | <u>200</u>     |
| International Minutes & texts †   | N/A            |



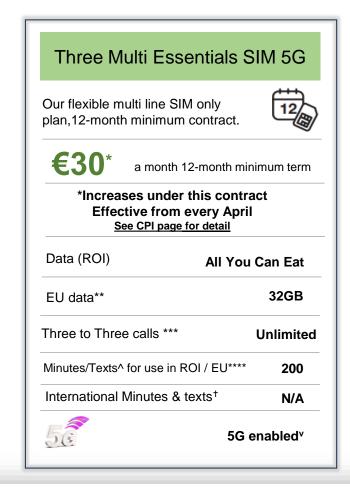
5G enabled<sup>v</sup>

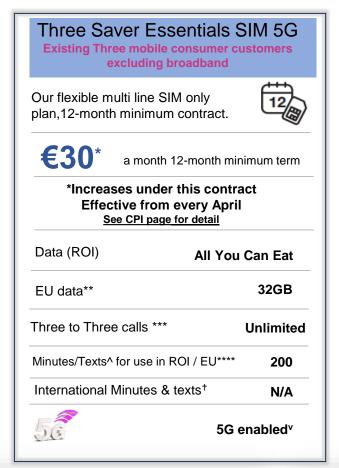
| VAT                               | All prices include VAT  |  |  |
|-----------------------------------|---|--|--|
| Symbols are explained on Pages 15 | & 16  |  |  |
| Billing                           | Rates shown are billed per minute. Rates applicable for plan out of allowance   |  |  |
| Annual Price Increase (CPI)       | CPI page click here   |  |  |
| Connection Fee                    | *****All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the EU and UK are subject to a call connection fee of 9c |  |  |
| Terms & conditions (Pricing)      | T&Cs click here   |  |  |
| Roaming countries & bands         | Roaming countries click here  |  |  |
| International countries & bands   | International countries click here  |  |  |

| Domestic Out of allowance charges |          |  |  |
|-----------------------------------|----------|--|--|
|                                   | Bill Pay |  |  |
| Voice Calls                       | 38c****  |  |  |
| Voicemail ROI                     | 15c      |  |  |
| Text message                      | 18c      |  |  |
| MMS                               | 25c      |  |  |
|                                   |          |  |  |

## Three **Bill Pay**

Stay connected to family and friends with our Bill Pay plans. They're as flexible as you need them to be, feature great offers, and include All You Can Eat Data.





| VAT                               | All prices include VAT  |  |  |
|-----------------------------------|---|--|--|
| Symbols are explained on Pages 15 | & 16  |  |  |
| Billing                           | Rates shown are billed per minute. Rates applicable for plan out of allowance   |  |  |
| Annual Price Increase (CPI)       | CPI page click here   |  |  |
| Connection Fee                    | *****All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the EU and UK are subject to a call connection fee of 9c |  |  |
| Terms & conditions (Pricing)      | T&Cs click here   |  |  |
| Roaming countries & bands         | Roaming countries click here  |  |  |
| International countries & bands   | International countries click here  |  |  |

| Domestic Out of allowance charges |          |  |  |
|-----------------------------------|----------|--|--|
|                                   | Bill Pay |  |  |
| Voice Calls                       | 38c****  |  |  |
| Voicemail ROI                     | 15c      |  |  |
| Text message                      | 18c      |  |  |
| MMS                               | 25c      |  |  |

# **Roaming rates**

**Roaming Call** = Call made while roaming in a foreign country .

Roaming within the UK & EU included in our plans. Out of allowance rates are detailed here.

Roaming add-ons are available, that may offer better value.

| oaming Rates        |                              |                                 |                                 |                           |                        |                        |                         |                 |
|---------------------|------------------------------|---------------------------------|---------------------------------|---------------------------|------------------------|------------------------|-------------------------|-----------------|
| egion               | Calling Ireland<br>(per min) | Calling Local<br>Zone (per min) | Calling Rest of World (per min) | Receiving Calls (per min) | Voicemail<br>(per min) | SMS to<br>Ireland & EU | SMS to Rest of<br>World | Data<br>(per ME |
| UK                  | 38c                          | 38c                             | €2.80                           | €0.00                     | 15c                    | 18c                    | 35c                     | 0.190           |
| EU                  | 38c                          | 38c                             | €2.80                           | €0.00                     | 15c                    | 18c                    | 35c                     | 0.190           |
| Australia           | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.99           |
| Brazil              | €2.80                        | €2.80                           | €2.80                           | €2.02                     | €2.80                  | 35c                    | 35c                     | €4.99           |
| Canada              | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.99           |
| China               | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |
| Egypt               | €2.80                        | €2.80                           | €2.80                           | €2.02                     | €2.80                  | 35c                    | 35c                     | €4.9            |
| Hong Kong           | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |
| India               | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |
| Israel              | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |
| Japan               | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |
| Mexico              | €2.80                        | €2.80                           | €2.80                           | €2.02                     | €2.80                  | 35c                    | 35c                     | €4.9            |
| Morocco             | €2.80                        | €2.80                           | €2.80                           | €2.02                     | €2.80                  | 35c                    | 35c                     | €4.9            |
| New Zealand         | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |
| Pakistan            | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |
| Philippines         | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |
| Russia              | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |
| Saudi Arabia        | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |
| Singapore           | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |
| South Africa        | €2.80                        | €2.80                           | €2.80                           | €2.02                     | €2.80                  | 35c                    | 35c                     | €4.9            |
| Switzerland         | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | 0.19            |
| Thailand            | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |
| Turkey              | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |
| United Arab Emirate | s €2.80                      | €2.80                           | €2.80                           | €2.02                     | €2.80                  | 35c                    | 35c                     | €4.9            |
| USA                 | €1.41                        | €1.41                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |
| Vietnam             | €1.78                        | €1.78                           | €2.80                           | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.9            |



## Additional information in links below

Roaming Add Ons

Roaming Countries & Bands

Interactive section on website

Terms & Conditions (Pricing)

# Roaming rates contd. Roaming Call = Call made while roaming in a foreign country.

| Roaming Rates |                              |                                 |                                    |                           |                        |                        |                         |                  |
|---------------|------------------------------|---------------------------------|------------------------------------|---------------------------|------------------------|------------------------|-------------------------|------------------|
| Region        | Calling Ireland<br>(per min) | Calling Local<br>Zone (per min) | Calling Rest of<br>World (per min) | Receiving Calls (per min) | Voicemail<br>(per min) | SMS to<br>Ireland & EU | SMS to Rest of<br>World | Data<br>(per MB) |
| Roam1         | €1.78                        | €1.78                           | €2.80                              | €2.02                     | €1.78                  | 35c                    | 35c                     | €4.99            |
| Roam2         | €2.80                        | €2.80                           | €2.80                              | €2.02                     | €2.80                  | 35c                    | 35c                     | €4.99            |
| Roam3         | €2.80                        | €2.80                           | €2.80                              | €2.02                     | €2.80                  | 35c                    | 35c                     | €4.99            |
| Roam4         | €2.80                        | €2.80                           | €2.80                              | €2.02                     | €2.80                  | 35c                    | 35c                     | €4.99            |
| Roam5         | €4.00                        | €4.00                           | €4.00                              | €2.02                     | €4.00                  | 35c                    | 35c                     | €4.99            |
| Roam6         | €4.00                        | €4.00                           | €4.00                              | €2.02                     | €4.00                  | 35c                    | 35c                     | €4.99            |
| Roam7         | €6.00                        | €6.00                           | €6.00                              | €2.02                     | €6.00                  | 35c                    | 35c                     | €4.99            |
| Roam8         | €6.00                        | €6.00                           | €6.00                              | €2.02                     | €6.00                  | 35c                    | 35c                     | €4.99            |
| Satellite     | €6.00                        | €6.00                           | €6.00                              | €2.02                     | €6.00                  | 35c                    | 35c                     | €4.99            |



# Additional information in links below

**Roaming Countries & Bands** 

Terms & Conditions (Pricing)

## **Standard International rates**

**International call** = Call made from Ireland to an International number. **International Text** = Text sent to an international number while you are in Ireland. **International add-ons** are available for a lot of the countries listed here that may offer better value.

Photo

Video

| gion         | Voice<br>(per min) | SMS   |
|--------------|--------------------|-------|
| JK           | (per min)<br>23c   | 7.38c |
| <br>EU       | 23c                | 7.38c |
| Australia    | 30c                | 25c   |
| Brazil       | 30c                | 25c   |
| Canada       | 25c                | 25c   |
| China        | 2.46c              | 25c   |
| gypt         | €2.50              | 25c   |
| long Kong    | 2.46c              | 25c   |
| ndia         | 30c                | 25c   |
| srael        | 59c                | 25c   |
| lapan        | 30c                | 25c   |
| Mexico       | 59c                | 25c   |
| Morocco      | €1.00              | 25c   |
| New Zealand  | 30c                | 25c   |
| Pakistan     | 30c                | 25c   |
| Philippines  | 30c                | 25c   |
| Russia       | 59c                | 25c   |
| Saudi Arabia | 30c                | 25c   |
| Singapore    | 59c                | 25c   |
| South Africa | 30c                | 25c   |
| Switzerland  | €1.00              | 25c   |
| Thailand     | 59c                | 25c   |
| Turkey       | 30c                | 25c   |
| JAE          | €2.50              | 25c   |
| JSA          | 25c                | 25c   |
| /ietnam      | 59c                | 25c   |

| egion     | Voice<br>(per min) | SMS |
|-----------|--------------------|-----|
| Band 1    | 30c                | 25c |
| Band 2    | 59c                | 25c |
| Band 3    | €1.00              | 25c |
| Band 4    | €3.99              | 25c |
| Band 5    | €3.99              | 25c |
| Band 6    | €3.99              | 25c |
| Satellite | €7.38              | 25c |

50c 50c

International Add Ons
International Countries & Bands
Terms & Conditions (Pricing)

in links below

## **Bill Pay Add-ons**

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions <u>click here</u>

### **Roaming Data Passes**

#### **Bill pay Roaming Day Pass**

#### 2 GB of data per day

Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB (incl. VAT) will apply when your 2GB allowance is consumed .

Allowances expire at 11:59PM Irish Time.

### €5.99

Per day recurring

#### 3 Day Roaming Pass

#### 6 GB of roaming data

Data allowance applies to your account for up to 3 days once successfully purchased. Allowance expires at **11:59PM Irish Time on 3rd day** or where you have used your 6GB allowance, whichever occurs first. Once your 6GB allowance is consumed your plan out of bundle roaming rate will apply

€14.99

#### 7 Day Roaming Pass

#### 14 GB of roaming data

Data allowance applies to your account for up to 7 days once successfully purchased. Allowance expires at 11:59PM Irish Time on 7th day or where you have used your 14GB allowance, whichever occurs first. Once your 14GB allowance is consumed your plan out of bundle roaming rate will apply.

€34.99

### Countries included in roaming data passes

Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.

# **Bill Pay Add-ons**

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions <u>click here</u>

| ROI/EU Calls & Texts   | Monthly Cost |
|--|--------------|
| 100 minutes 100 minutes to call landlines and mobiles in ROI & while roaming in EU **. Recurring or once-off.        | €5           |
| Unlimited Minutes Unlimited**** minutes to call landlines and mobiles in ROI & while roaming in EU.                  | €8           |
| Unlimited Texts Unlimited**** texts to any Republic of Ireland network. These texts can also be used for EU roaming. | €5           |

| International   | Monthly Cost |
|---|--------------|
| 30 International Mins 30 international minutes from Republic of Ireland to EU, UK and 25  | €5           |
| 200 International Mins 200 international minutes from Republic of Ireland to EU, UK and 25∝ other countries. Recurring or once-off. | €10          |
| 100 international Mins to EU 100 international minutes to EU countries**. Recurring or once-off.                                    | €5           |
| 100 Mins to US & Canada 100 minutes from Republic of Ireland to US or Canada. Recurring or once-off.                                | €5           |

| Insurance                   | Monthly Cost |
|-----------------------------|--------------|
| Insurance 2 (inc. Gov levy) | €4           |
| Insurance 3 (inc. Gov levy) | €7           |
| Insurance 1 (inc. Gov levy) | €13          |

# **Legacy Roaming Add-ons**

Not available for sale from May 30th, 2024. For add-on terms and conditions click here

| oaming Day Pass 1 GB of data per day + free local and calls to home ecurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time. ountries included: USA, Canada, Australia, New Zealand, Turkey, Israel, South Africa   | €3.99<br>Per day recurring |
|--|----------------------------|
| Roaming Day Pass 2  GB of data per day + free local and calls to home Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time. Countries included: China, Hong Kong, Japan, Singapore, UAE, Brazil, Mexico, Vietnam, Philippines, India  | €3.99<br>Per day recurring |
| Bill pay Roaming Day Pass  GB of data per day  Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.  Countries included: Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, ligeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, 'aiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia. | €3.99<br>Per day recurring |
| Roam USA/Canada Add-on with 1GB of data and 300 minutes while roaming in USA or Canada Roaming calls include calls made USA/Canada to Ireland and calls within the country you are visiting. It also includes calls you receive while in USA/Canada. It does not include calls between USA and Canada. Recurring or once-off.  | €20                        |
| GB ROW<br>Add-on with 1GB Data to use for roaming in selected countries ¥. Recurring or once off.  | €20                        |
| Roam ROW Add-on with 300 minutes and 1GB data to use for roaming in the selected countries ¥ Roaming calls include calls from these countries to Ireland, calls within the country you are visiting, and calls received in that country. It does not include calls between these countries.  | €30                        |
| BGB EU Data  | €10                        |

# Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables

## Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

| Number prefix                           | Rates  |
|---|--|
| 1913 (0833333333),<br>1744 (0833333444) | Free (standard roaming rates apply to calls from abroad) |
| 1800, 00800                             | Free   |
| 0818                                    | 38c (out of allowance)                                   |
| 1512 (per call)                         | 50c  |
| 1513 (per call)                         | 70c  |
| 1514 (per call)                         | 90c  |
| 1515 (per call)                         | €1.20  |
| 1516 (per call)                         | €1.80  |
| 1517 (per call)                         | €2.50  |
| 1518 (per call)                         | €3.50  |
| 1520                                    | 30c  |
| 1530                                    | 50c  |
| 1540                                    | 70c  |
| 1550, 1559, 1560                        | €1.20  |
| 1570                                    | €2.40  |
| 1580                                    | €2.95  |
| 1590, 1598, 1599                        | €3.50  |

Terms & Conditions (Pricing)

# Directory services.

| Services                                  | Enquire charge (includes text msg delivery)  |  |
|---|--|--|
| National 11811 / 11850 / 11890            | € 3.26 per call per connection (up to 1 min) |  |
| International 11860 / 11818               | € 2.14 per minute (each subsequent minute)   |  |
| N. A. |  |  |

| Value Added SMS shortcode | es established to the second of the second o |
|---------------------------|--|
| Range                     | Cost €   |
| 50000 - 50998             | Free   |
| 51000 - 51998             | Up to 16c  |
| 53000 - 53998             | Up to 80c  |
| 57000 - 57998             | 80c or above   |
| 59000 - 59998             | Adult services (prices will vary)  |

## Other services.

What we charge you for a whole range of other activities – from late payment to reconnection

| Charges for other services |   |
|----------------------------|---|
| Charges for                | Price   |
| Additional copy of bill    | €7.62 per copy  |
| Electronic copy of bill    | €2.54 per email   |
| Non-direct debit charge    | €4.57 per month   |
| Handset Unlock fee         | Minimum Account Spend for Bill Pay customers is €300 or 9 monthly bills paid in full on the account. Please see the Three unlocking policy on www.three.ie for further information. |
| Change of phone number     | €15.25  |
| Cancellation Fee           | Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).  |
| Paper Bill Charge          | With effect from November 2023 customers entering into a new agreement with Three, including upgrades, who opt for paper bills will be charged €3.49 per bill.                      |

# **Roaming Band to Country List**

#### EU

Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania Saint Pierre and Miquelon, Slovakia, Slovenia Spain St Barth Saint Maarten, St Martin, Sweden

#### UK

United Kingdom, Channel Islands, Gibraltar, Isle of Man, Northern Ireland

#### **Individual Bands**

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, United States, Vietnam

#### Roam 1

Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia & Herzegovina, Indonesia, Jordan, Lebanon, Macedonia, Malaysia, Moldova, Montenegro, Oman, Serbia, Sri Lanka, Ukraine

#### Roam 2

Angola, Bahrain, Botswana, Cambodia, Côte d'Ivoire, Cuba, Dutch Antilles, Faroe Islands, Gambia, Ghana, Grenada, Kazakhstan, Kenya, Korea (Republic of), Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles, Nicaragua, Nigeria, Paraguay, Qatar, Taiwan, Tunisia, Vanuatu, Zambia

#### Roam 3

Anguilla, Antigua and Barbuda, Argentina, Aruba, Bahamas, Barbados, Bermuda, Bolivia, British Virgin Islands, Chile, Colombia, Costa Rica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Kitts and Nevis, Saint Lucia and Samoa, Saint Vincent and the Grenadines, Trinidad and Tobago, Turks and Caicos Islands, Uruquay, Venezuela

#### Roam 4

Afghanistan, Algeria, Papua New Guinea

#### Roam 5

Belize, Brunei Darussalam, Guam, Iran, Iraq, Senegal, South Sudan, Sudan

#### Roam 6

Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria

#### Roam 7

Abkhazia, Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Djibouti, Eritrea, Eswatini, Ethiopia, Gabon, Greenland, Guinea, Guinea, Guinea, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Republic of Congo, Rwanda, San Marino, Sierra Leone, Somalia, Swaziland, Tanzania, Uganda, Yemen, Zimbabwe

#### Roam 8

Antarctica, Ascension Island, Bhutan, Cayman Islands, Comoros, Cook Islands, Diego, East Timor, Falkland Islands, Fiji, Kyrgyz Republic, Kiribati, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia, Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palestine, Saint Helena, Sao Tome and Principe, Seychelles, Solomon Islands, Suriname, Tajikistan, Togo, Tokelau, Tonga, Turkmenistan, Tuvalu, Wallis and Futuna Islands, United States Virgin Islands, Uzbekistan

#### Satellite

INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners

# **International Band to Country List**

#### UK

United Kingdom, Channel Islands, Gibraltar, Isle of Man, Northern Ireland

#### EU

Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St. Barth, Saint Maarten, St Martin, Sweden, Vatican City

#### Individual Bands

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, United States, Vietnam

#### Band 1

Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine

#### Band 2

Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe

#### Band 3

Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, Bosnia & Herzegovina, Cayman Islands, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyz Republic, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Kitts & Nevis, Saint Lucia, San Marino, Serbia, Tajikistan, Trinidad & Tobago, Tunisia, Turkmenistan, Turks & Caicos Islands, US Virgin Islands

#### Band 4

Abkhazia, Afghanistan, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba, Dutch Antilles, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Korea (Democratic People's Republic of), Laos, Lie, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles, Nicaragua, Oman, Panama, Paraguay, Peru, Qatar, Saint Vincent and the Grenadines, Syria, Uruguay, Uzbekistan, Vanuatu, Venezuela, Yemen

#### Band 5

Angola, Ascension Island, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Côte d'Ivoire, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea, Bissau, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Saint Helena, Sao Tome and Principe, Senegal, Seychelles, Sierra Leone, Somalia, Sudan, SURINAME, Swaziland, Tanzania, Uganda, Zambia.

#### Band 6

American Samoa, Antarctica, Brunei Darussalam, Cook Islands, Diego, Fiji, Guam, Kiribati, Marshall Islands, Micronesia, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palau, Papua New Guinea, Samoa, Solomon Islands, Tokelau, Togo, Tonga, Tuvalu, Wallis and Futuna.

#### Satellite

INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners

# **Monthly Charge increase**

Terms & Conditions (Pricing)

Subject to annual price increase of CPI +3% in April each year

The CPI rate will be based on Central Statistics Office (CSO) published annual CPI rate reflecting the index movement over the prior 12 months, published in January of each year. Minimum increase 3%.

+ where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following year by CPI + 3%

Example (CPI % for illustration purposes in the table below only and the actual monthly charge payable will be subject to the published CPI rate plus 3% referred to above)

Y1 CPI = 7% therefore increase = 10% Y2 CPI = 8% therefore increase = 11%

|  | Three | <b>Essentia</b> | ls 5G | * |
|--|-------|-----------------|-------|---|
|--|-------|-----------------|-------|---|

## **Three Freedom 5G\***

### Three SIM Freedom 5G

| Inree Silvi Essentials 5G            |   |
|--------------------------------------|---|
| <b>Three Multi Essentials SIM 5G</b> |   |
| Three Saver Essentials SIM 50        | • |

| €44.99* |
|---------|
|---------|

a month 24-month minimum term

| €44.99 | *From first bill of<br>Minimum term until March Y1 bill + |
|--------|---|
| €49.49 | *From April Y1 bill until March Y2 bill                   |
| €54.93 | *From April Y2 bill until March Y3 bil                    |
|        |   |

| FG | 0* | а |
|----|----|---|
| CU |    | m |

a month24 month minimum term

| €60.00 | *From first bill of<br>Minimum term until March Y1 bill + |
|--------|---|
| €66.00 | *From April Y1 bill until March Y2 bill                   |
| €73.26 | *From April Y2 bill until March Y3 bill                   |

**€34**.99\*

a month 12-month minimum term

| €34.99 | *From first bill of<br>Minimum term until March Y1 bill + |
|--------|---|
| €38.49 | *From April Y1 bill until March Y2 bill                   |
| €42.72 | *From April Y2 bill until March Y3 bill                   |

a month 12-month minimum term

| €30.00 | *From first bill of<br>Minimum term until March Y1 bill + |
|--------|---|
| €33.00 | *From April Y1 bill until March Y2 bill                   |
| €36.63 | *From April Y2 bill until March Y3 bill                   |

## **Terms & Conditions**

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and conditions that can be found at: www.three.ie/legal

## General

All prices include VAT

All You Can Eat Data for use in Republic of Ireland only.

Domestic fair usage policy of 10,000 minutes, 3,000 texts per month applies.

Rates shown are billed per minute. Rates applicable for plan out of allowance charges

Ireland means Republic of Ireland

- 5G access subject to you having a 5G ready device and being in a 5G coverage area.
- Minutes/Texts units can be used for voice calls or text messages where each unit equals 1 voice minute or 1 text message ("Units").
- CPI applies to MRC
- EU countries found here
- Three to Three calls have a fair usage policy cap of 3,000 minutes per month for use on the Three network for calls to other Three customers in the Republic of Ireland only.
- ROI/EU Unlimited Minutes & Texts units are subject to fair usage policy per month (10,000 minutes, 3,000 texts).

These minutes and texts are available for calls and texts to Republic of Ireland and on EU networks when roaming in the EU

All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the UK and EU are subject to a call connection fee.

## **ADD-Ons**

#### General

Add-ons are either recurring or non-recurring.

Recurring add-ons are reapplied at the start of your bill cycle.

Non-recurring add-ons will expire after 30 days, unless you consume all of your Add-on allowance before the 30-day expiry.

Some add-ons are not available on certain plans.

Fair usage policy of 10,000 minutes, 3,000 texts applies.

Roaming 1,3 & 7 day pass allowances expire at 11:59pm Irish time

#### 

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

#### ¥ Roaming (Roam ROW countries)

Australia, Brazil, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, Vietnam

Continue to next page for more T&Cs



## **Terms & Conditions Cont.**

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and Conditions that can be found at: <a href="https://www.three.ie/legal">www.three.ie/legal</a>

## **Plan Allowances**

Minutes/ Texts units allowance applies to:

#### ROI (calls made/texts sent while in Republic of Ireland)

Voice calls made to landlines and mobiles within the Republic of Ireland, including Three to Three minutes

Where the plan includes a separate allowance for Three-to-Three calls, these will be used first Calls made to Irish non-geographic numbers (0818)

Texts sent to Irish mobile numbers and Irish landline numbers

#### EU / UK (calls made/texts sent while roaming in the EU/ UK)

Calls made while roaming in EU/UK to other EU/UK numbers and back to Republic of Ireland Texts sent while roaming in EU/UK to other EU/UK numbers and back to Republic of Ireland Per minute billing applies to all roaming calls unless otherwise stated.

#### † International

Unlimited International Units are subject to fair usage policy of 3,000 International Units per month. International Minutes/Texts units for selected Bill Pay plans can be used for voice calls or text messages to landlines, mobiles, non-geographic numbers, premium numbers and other numbers using an international prefix (e.g. UK 0044) where each unit equals 1 voice minute or 1 text message from Republic of Ireland to international numbers in the following destinations:

UK, EU, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

Per minute billing applies to all international calls unless otherwise stated.

#### Minutes/Texts units' allowance does NOT include:

#### **ROI/EU/UK**

Calls to voicemail

Calls to ROI premium rate numbers, directory inquiries numbers

Texts to ROI premium rate numbers, directory inquiries numbers

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

#### International

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

Three Customer Services Three Ireland (Hutchison Limited) 28/29 Sir John Rogerson's Quay, Dublin 2.

#### Three.ie

©Three Ireland (Hutchison) Limited. A Hutchison Whampoa company. Published by Three Ireland (Hutchison) Limited trading as 'Three'. All rights in this publication are reserved and no part may be reproduced without the prior written permission of the publisher. 'Three' and its related images, logos and names used in this publication are trademarks of the Hutchison Whampoa group of companies. The contents of this publication are believed to be correct at the time of going to press, but any information, products or services mentioned may be modified, supplemented or withdrawn.

The provision of any products and services by Three Ireland (Hutchison) Limited is subject to Three's customer terms (available at Three.ie) The customer terms will take precedence if there is any discrepancy with this publication.