

# **Bill Pay Price Guide – Introduction**

### Introduction

Welcome to the Three Bill Pay Price Guide. In here, you'll find all you need to know about your Bill Pay plan. Explore data, calls, texts, and more. You can get your price plan name by freetexting 'EVERYTHING' to 50272 anytime.

### **Price Plans**

This Three Bill Pay Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

-	3	Bill	Pay	1	00
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- 3 Bill Pay 300

- 3 Bill Pay Unlimited

- 3 Bill Pay Unlimited 12m SIMO

- 3 Bill Pay Unlimited Plus

-3 Bill Pay Unlimited Plus 12m SIMO

-3 Bill Pay Unlimited SIMO

-3 Bill Pay 100 12m

-3 Bill Pay 300 12m

-3 Bill Pay Unlimited 12m

-3 Bill Pay Unlimited Plus 12m

# Three **Bill Pay**

Stay connected to family and friends with our Bill Pay plans. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

### **3 Bill Pay 100**



Chat, share and stream with the essentials.

€35\*

a month/12 & 24 month minimum term

\*Increases under this contract Effective from every April See APA&CPI page for detail

Data (ROI)	All You Can Eat
EU data**	42GB
Three to Three	calls*** Unlimited
100 Minutes/Text	s^ for use in ROI & EU**



5G enabled<sup>v</sup>

### 3 Bill Pay 300



Get the essentials with extra calls, texts and international minutes

€45\*

a month/12 & 24 month minimum term

\*Increases under this contract Effective from every April See APA&CPI page for detail

Data (ROI)	All You	ı Can Eat
EU data**		42GB
Three to Three	calls ***	Unlimited
300 Minutes/Tex	ts^ for use	in ROI & EU**
International M	inutes/Te	xts + <b>30</b>



5G enabled<sup>v</sup>

## 3 Bill Pay Unlimited



All You Can Eat Data, calls and texts and international minutes

€60\*

a month/12 & 24 month minimum term

\*Increases under this contract Effective from every April See APA&CPI page for detail

Data (ROI)	All You Can Eat
EU data**	60GB

Unlimited Minutes/Texts\*\*\*\*
for use in ROI & EU

International Minutes/Texts + 300



5G enabled<sup>v</sup>

## 3 Bill Pay Unlimited Plus (only available for upgrades)



All You Can Eat Data, calls and texts and international minutes

€80\*

a month/12 & 24 month minimum term

\*Increases under this contract Effective from every April See APA&CPI page for detail

Data (ROI)	All You Can Eat
EU data**	60GB

Unlimited Minutes/Texts\*\*\*\*
for use in ROI & EU

International Minutes/Texts+ Unlimited



5G enabled<sup>v</sup>

VAT	All prices include VAT
Symbols are explained on Pages 14	& 15
Billing	Rates shown are billed per minute. Rates applicable for plan out of allowance
Annual Price Increase (APA/CPI)	APA&CPI page click here
Connection Fee	*****All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the EU and UK are subject to a call connection fee of 9c
Terms & conditions (Pricing)	T&Cs click here
Roaming countries & bands	Roaming countries click here
International countries & bands	International countries click here

Domestic Out of allow	wance charges
	Bill Pay
Voice Calls	38c****
Voicemail ROI	15c
Text message	18c
MMS	25c

# Three **Bill Pay**

Stay connected to family and friends with our Bill Pay plans. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

3 Bill Pay Unlimited SIMO

**€34**.99

30 day rolling contract

Data (ROI) All You Can Eat

Data (EU) 44GB

Minutes / Texts ^\*\*\*\* Unlimited

International 60 Minutes/Texts<sub>†</sub>

56

5G enabled<sup>v</sup>

3 Bill Pay Unlimited SIMO 12m

**€30** .00\*

12-month contract

\* Increases under this contract effective from every April See APA&CPI page for detail

Data (ROI) All You Can Eat

Data (EU) 45GB

Minutes / Texts ^\*\*\*\* Unlimited

International 60 Minutes/Texts †



5G enabled<sup>v</sup>

3 Bill Pay Unlimited + SIMO 12m

**€40** .00\*

12-month contract

\* Increases under this contract effective from every April
See APA&CPI page for detail

Data (ROI) All You Can Eat

Data (EU) 60GB

Minutes / Texts ^\*\*\*\* Unlimited

International 300 Minutes/Texts †



5G enabled<sup>v</sup>

VAT	All prices include VAT
Symbols are explained on Pages 14	& 15
Billing	Rates shown are billed per minute. Rates applicable for plan out of allowance
Annual Price Increase (APA/CPI)	APA&CPI page click here
Connection Fee	*****All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the EU and UK are subject to a call connection fee of 9c
Terms & conditions (Pricing)	T&Cs click here
Roaming countries & bands	Roaming countries click here
International countries & bands	International countries click here

Domestic Out of allo	wance charges
	Bill Pay
Voice Calls	38c****
Voicemail ROI	15c
Text message	18c
MMS	25c

# **Roaming rates**

**Roaming Call** = Call made while roaming in a foreign country.

Roaming within the UK & EU included in our plans. Out of allowance rates are detailed here.

Roaming add-ons are available, that may offer better value.

	Calling Ireland	Calling Local	Calling Rest of	Receiving Calls	Voicemail	SMS to	SMS to Rest of	Data
egion	(per min)	Zone (per min)	World (per min)	(per min)	(per min)	Ireland & EU	World	(per MB)
UK	38c	38c	€2.80	€0.00	15c	18c	35c	0.16c
EU	38c	38c	€2.80	€0.00	15c	18c	35c	0.16c
Australia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Brazil	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Canada	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
China	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Egypt	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Hong Kong	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
India	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Israel	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Japan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Mexico	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Morocco	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
New Zealand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Pakistan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Philippines	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Russia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Saudi Arabia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Singapore	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
South Africa	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Switzerland	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	0.16c
Thailand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Turkey	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
United Arab Emirates	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
USA	€1.41	€1.41	€2.80	€2.02	€1.78	35c	35c	€4.99
Vietnam	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99



# Additional information in links below

Roaming Add Ons

Roaming Countries & Bands

Interactive section on website

Terms & Conditions (Pricing)

# Roaming rates contd. Roaming Call = Call made while roaming in a foreign country.

Roaming Rates								
Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
Roam1	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Roam2	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam3	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam4	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam5	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam6	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam7	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Roam8	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Satellite	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99



# Additional information in links below

**Roaming Countries & Bands** 

Terms & Conditions (Pricing)

# **Standard International rates**

**International call** = Call made from Ireland to an International number. **International Text** = Text sent to an international number while you are in Ireland. **International add-ons** are available for a lot of the countries listed here that may offer better value.

gion	Voice (per min)	SMS
K	23c	7.38c
U	23c	7.38c
ustralia	30c	25c
razil	30c	25c
anada	25c	25c
hina	2.46c	25c
gypt	€2.50	25c
ong Kong	2.46c	25c
ıdia	30c	25c
rael	59c	25c
apan	30c	25c
exico	59c	25c
orocco	€1.00	25c
ew Zealand	30c	25c
akistan	30c	25c
hilippines	30c	25c
ussia	59c	25c
audi Arabia	30c	25c
ingapore	59c	25c
outh Africa	30c	25c
witzerland	€1.00	25c
hailand	59c	25c
urkey	30c	25c
AE	€2.50	25c
SA	25c	25c
ietnam	59c	25c

egion	Voice (per min)	SMS
Band 1	30c	25c
Band 2	59c	25c
Band 3	€1.00	25c
Band 4	€3.99	25c
Band 5	€3.99	25c
Band 6	€3.99	25c
Satellite	€7.38	25c

Roaming and International MMS (per message)	
Photo	50c
Video	50c

# Additional information in links below

International Add Ons

International Countries & Bands

Terms & Conditions (Pricing)

# **Bill Pay Add-ons**

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions <u>click here</u>

### **Roaming Data Passes**

#### **Bill pay Roaming Day Pass**

#### 2 GB of data per day

Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB (incl. VAT) will apply when your 2GB allowance is consumed .

Allowances expire at 11:59PM Irish Time.

### €5.99

Per day recurring

#### 3 Day Roaming Pass

#### 6 GB of roaming data

Data allowance applies to your account for up to 3 days once successfully purchased. Allowance expires at **11:59PM Irish Time on 3rd day** or where you have used your 6GB allowance, whichever occurs first. Once your 6GB allowance is consumed your plan out of bundle roaming rate will apply

€14.99

#### 7 Day Roaming Pass

#### 14 GB of roaming data

Data allowance applies to your account for up to 7 days once successfully purchased. Allowance expires at 11:59PM Irish Time on 7th day or where you have used your 14GB allowance, whichever occurs first. Once your 14GB allowance is consumed your plan out of bundle roaming rate will apply.

€34.99

### Countries included in roaming data passes

Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.

# **Bill Pay Add-ons**

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions <u>click here</u>

ROI/EU Calls & Texts	Monthly Cost
100 minutes 100 minutes to call landlines and mobiles in ROI & while roaming in EU **. Recurring or once-off.	€5
Unlimited Minutes Unlimited minutes to call landlines and mobiles in ROI & while roaming in EU.	€8
Unlimited Texts Unlimited texts to any Republic of Ireland network. These texts can also be used for EU roaming.	€5
nternational	Monthly Cost
30 International Mins 30 international minutes from Republic of Ireland to EU, UK and 25 other countries. Recurring or once-off.	€5
200 International Mins 200 international minutes from Republic of Ireland to EU, UK and 25 other countries. Recurring or once-off.	€10
100 international Mins to EU 100 international minutes to EU countries**. Recurring or once-off.	€5
100 Mins to US & Canada 100 minutes from Republic of Ireland to US or Canada. Recurring or once-off.	€5
nsurance	Monthly Cost
Insurance 2 (inc. Gov levy)	€4
Insurance 3 (inc. Gov levy)	€7
Insurance 1 (inc. Gov levy)	€13
Smartwatch share	Monthly Cost
You can enjoy your Three mobile allowances on your smartwatch. Access your minutes and data with our monthly recurring eSIM Add-On. You can use your smartwatch to make calls, send texts via Bluetooth and browse the web. International roaming not supported.	€4.99

# **Legacy Roaming Add-ons**

Not available for sale from May 30th, 2024. For add-on terms and conditions click here

oaming Day Pass 1 GB of data per day + free local and calls to home lecurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time. countries included: USA, Canada, Australia, New Zealand, Turkey, Israel, South Africa	€3.99 Per day recurring
Roaming Day Pass 2 I GB of data per day + free local and calls to home Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time. Countries included: China, Hong Kong, Japan, Singapore, UAE, Brazil, Mexico, Vietnam, Philippines, India	€3.99 Per day recurring
Bill pay Roaming Day Pass 1 GB of data per day Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time. Countries included: Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.	€3.99 Per day recurring
Roam USA/Canada Add-on with 1GB of data and 300 minutes while roaming in USA or Canada Roaming calls include calls made USA/Canada to Ireland and calls within the country you are visiting. It also includes calls you receive while in USA/Canada. It does not include calls between USA and Canada. Recurring or once-off.	€20
IGB ROW Add-on with 1GB Data to use for roaming in selected countries ¥. Recurring or once off.	€20
Roam ROW  Add-on with 300 minutes and 1GB data to use for roaming in the selected countries ¥  Roaming calls include calls from these countries to Ireland, calls within the country you are visiting, and calls received in that country. It does not include calls between these countries.	€30
3GB EU Data 3GB of data to use in EU** countries. Recurring or once-off.	€10

# Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables

## Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

lumber prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
0818	38c (out of allowance)
1512 (per call)	50c
1513 (per call)	70c
1514 (per call)	90c
1515 (per call)	€1.20
1516 (per call)	€1.80
1517 (per call)	€2.50
1518 (per call)	€3.50
1520	30c
1530	50c
1540	70c
1550, 1559, 1560	€1.20
1570	€2.40
1580	€2.95
1590, 1598, 1599	€3.50

Terms & Conditions (Pricing)

# Directory services.

Services		Enquire charge (includes text msg delivery)
National 11811 / 11	850 / 11890	€ 3.26 per call per connection (up to 1 min)
International 11860	) / 11818	€ 2.14 per minute (each subsequent minute)

ı	Value Added SMS shortcodes	
	Range	Cost €
	50000 - 50998	Free
	51000 - 51998	Up to 16c
	53000 - 53998	Up to 80c
	57000 - 57998	80c or above
	59000 - 59998	Adult services (prices will vary)

## Other services.

What we charge you for a whole range of other activities – from late payment to reconnection

Charges for other services	
Charges for	Price
Additional copy of bill	€7.62 per copy
Electronic copy of bill	€2.54 per email
Non-direct debit charge	€4.57 per month
Handset Unlock fee	Minimum Account Spend for Bill Pay customers is €300 or 9 monthly bills paid in full on the account. Please see the Three unlocking policy on www.three.ie for further information.
Change of phone number	€15.25
Cancellation Fee	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).
Paper Bill Charge	With effect from November 2023 customers entering into a new agreement with Three, including upgrades, who opt for paper bills will be charged €3.49 per bill.

# **Monthly Charge increase**

If your contract began between November 30th, 2021, and January 19th, 2023, inclusive, a flat rate increase of 4.5% applies to your Bill Pay plan and your monthly charge will increase as outlined below. <u>Terms & Conditions (Pricing)</u>

3 B	3 Bill Pay 100		3 Bill Pay 300		3 Bill Pay Unlimited		3 Bill Pay Unlimited Plus (only available for upgrades)		3 Bill Pay Unlimited SIMO 12m		3 Bill Pay Unlimited + SIMO 12m	
€35*	a month/12 & 24 month minimum term	€45*	a month/12 & 24 month minimum term	€60*	a month/12 & 24 month minimum term	€80*	a month/12 & 24 month minimum term	€30*	12-month contract	€40*	12-month contract	
€35.00	*From first bill of Minimum term until March Y1 bill +	€44.99	*From first bill of Minimum term until March Y1 bill +	€60.00	*From first bill of Minimum term until March Y1 bill +	€80.00	*From first bill of Minimum term until March Y1 bill +	€30.00	*From first bill of Minimum term until March Y1 bill +	€40.00	*From first bill of Minimum term until March Y1 bill +	
€36.57	*From April Y1 bill until March Y2 bill	€47.02	*From April Y1 bill until March Y2 bill	€62.71	*From April Y1 bill until March Y2 bill	€83.60	*From April Y1 bill until March Y2 bill	€31.35	*From April Y1 bill until March Y2 bill	€41.80	*From April Y1 bill until March Y2 bill	
€38.22	*From April Y2 bill until March Y3 bill	€49.14	*From April Y2 bill until March Y3 bill	€65.52	*From April Y2 bill until March Y3 bill	€87.37	*From April Y2 bill until March Y3 bill	€32.76	*From April Y2 bill until March Y3 bill	€43.68	*From April Y2 bill until March Y3 bill	

\*The annual price increase of 4.5% for the plan monthly charge is as set out above and, in the agreement, issued to you and increases by an additional 4.5%, effective from every April thereafter. + where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following year by 4.5%

If your contract began on or after January 20th, 2023, your monthly charge increases under this contract by Consumer Price index (CPI) Rate + 3%, effective from every April thereafter.

The CPI rate will be based on Central Statistics Office (CSO) published annual CPI rate reflecting the index movement over the prior 12 months, published in January of each year. Minimum increase 3%. + where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following year by CPI + 3% **Example (CPI % for illustration purposes in the table below only and the actual monthly charge payable will be subject to the published CPI rate plus 3% referred to above)** Y1 CPI = 7% therefore increase = 10% Y2 CPI = 8% therefore increase = 11%

3 B	ill Pay 100	3 B	Bill Pay 300		Bill Pay Inlimited	Unl	3 Bill Pay Unlimited Plus (only available for upgrades)		3 Bill Pay Unlimited SIMO 12m		3 Bill Pay Unlimite + SIMO 12m	
€35.00	*From first bill of Minimum term until March Y1 bill +	€44.99	*From first bill of Minimum term until March Y1 bill +	€60.00	*From first bill of Minimum term until March Y1 bill +	€80.00	*From first bill of Minimum term until March Y1 bill +	€30.00	*From first bill of Minimum term until March Y1 bill +	€40.00	*From first bill of Minimum term until March Y1 bill +	
€38.50	*From April Y1 bill until March Y2 bill	€49.49	*From April Y1 bill until March Y2 bill	€66.00	*From April Y1 bill until March Y2 bill	€88.00	*From April Y1 bill until March Y2 bill	€33.00	*From April Y1 bill until March Y2 bill	€44.00	*From April Y1 bill until March Y2 bill	
€42.74	*From April Y2 bill until March Y3 bill	€54.93	*From April Y2 bill until March Y3 bill	€73.26	*From April Y2 bill until March Y3 bill	€97.68	*From April Y2 bill until March Y3 bill	€36.63	*From April Y2 bill until March Y3 bill	€48.84	*From April Y2 bill until March Y3 bill	

## **Roaming Band to Country List**

#### EU (inc UK)

Aland Islands, Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Caribbean Islands (Guadeloupe, French Guiana, Martinque, St Martin, St Barthelemy), Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mayotte Reunion, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom (incl Northern Ireland, Isle of Man & Channel Islands)

#### Individual Bands

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, USA, Vietnam

#### Roam 1

Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia&Herzegovina, Indonesia, Jordan, Lebanon, Malaysia, Moldova, Montenegro, North Macedonia, Oman, Serbia, Sri Lanka, Ukraine

#### Roam 2

Angola, Bahrain, Botswana, Cambodia, Caribbean Netherlands, Cuba, Faroe Islands, Gambia, Ghana, Grenada, Ivory Coast, Kazakhstan, Kenya, Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles (Caribbean Netherlands, Curacao, and Sint Maarten), Nicaragua, Nigeria, North Korea, Paraguay, Qatar, South Korea, Taiwan, Tunisia, Vanuatu, Zambia

#### Roam 3

American Samoa, Anguilla, Antigua&Barbuda, Argentina, Aruba, Bahamas, Barbados, Bermuda, Bolivia, Chile, Colombia, Costa Rica, Dominica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Lucia, Saint Vincent and the Grenadines, St Kitts, Trinidad&Tobago, Turks&Caicos Islands, Uruguay, Venezuela, Western Samoa

#### Roam 4

Afghanistan, Algeria, Papua New Guinea

#### Roam !

Belize, Brunei, Guam, Iran, Iraq, Northern Mariana Islands, Senegal, South Sudan, Sudan

#### Roam 6

Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria

#### Roam 7

Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Democratic Republic of Congo, Djibouti, Eritrea, Eswatini, Ethiopia, Gabon, Greenland, Guinea, Guinea-Bissau, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Rwanda, San Marino, Sierra Leone, Somalia, Tanzania, Uganda, Yemen, Zimbabwe

#### Roam 8

Bhutan, British Virgin Islands, Cayman Islands, Comoros, Cook Islands, East Timor, Falkland Islands, Fiji, Kiribati, Kyrgyzstan, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia (Federated States of), Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Norfolk Island, Palestine, Sao Tome&Principe, Seychelles, Solomon Islands, St Helena&Ascension Island, St Pierre&Miquelon, Suriname, Tajikistan, Togo, Tonga, Turkmenistan, Tuvalu, US Virgin Islands, Uzbekistan, Wallis&Futuna

#### Satellite

In flight, Ship/Ferry, Land (for example INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners)

## **International Band to Country List**

#### EU (inc UK)

Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Caribbean Islands (Guadeloupe, French Guiana, Martinque, St Martin, St Barthelemy), Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mayotte Reunion, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovakia, Slovenia, Spain, St Pierre&Miquelon, Sweden, United Kingdom (incl Northern Ireland, Isle of Man & Channel Islands)

#### **Individual Bands**

Alaska, Australia, Brazil, Canada, China, Egypt, Hawaii, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, USA, Vietnam

#### Band 1

Albania, Bangladesh, Moldova, North Macedonia, Taiwan, Ukraine

#### Band 2

Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sint Maarten, South Korea, Sri Lanka, Zimbabwe

#### Band 3

Anguilla, Antigua&Barbuda, Bahamas, Barbados, Bermuda, Bosnia&Herzegovina, Cayman Islands, Dominica, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyzstan, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Lucia, San Marino, Serbia, St Kitts, Tajikistan, Trinidad&Tobago, Tunisia, Turkmenistan, Turks&Caicos Islands, US Virgin Islands

#### Band 4

Afghanistan, Angola, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Kosovo, Laos, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles (Caribbean Netherlands, Curacao), Nicaragua, North Korea, Oman, Panama, Paraguay, Peru, Qatar, Saint Vincent and the Grenadines, Syria, Uruguay, Uzbekistan, Vanuatu, Venezuela, Yemen

#### Band 5

Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Democratic Republic of Congo, Djibouti, Equatorial Guinea, Eritrea, Eswatini, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Ivory Coast, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Sao Tome&Principe, Senegal, Seychelles, Sierra Leone, Somalia, South Sudan, St Helena&Ascension Island, Sudan, Suriname, Tanzania, Uganda, Zambia

#### Band 6

American Samoa, Brunei, Cook Islands, Diego Garcia, Fiji, Guam, Kiribati, Marshall Islands, Micronesia (Federated states of), Nauru, New Caledonia, Niue, Norfolk Island, Northern Mariana Islands, Palau, Papua New Guinea, Solomon Islands, Togo, Tonga, Tuvalu, Wallis&Futuna, Western Samoa

#### **Satellite**

In flight, Ship/Ferry, Land (for example INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners)

# **Terms & Conditions**

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and conditions that can be found at: www.three.ie/legal

## General

All prices include VAT

All You Can Eat Data for use in Republic of Ireland only.

Domestic fair usage policy of 10,000 minutes, 3,000 texts per month applies.

Rates shown are billed per minute. Rates applicable for plan out of allowance charges

Ireland means Republic of Ireland

- 5G access subject to you having a 5G ready device and being in a 5G coverage area.
- Minutes/Texts units can be used for voice calls or text messages where each unit equals 1 voice minute or 1 text message ("Units").
- CPI applies to MRC
- EU countries found here
- Three to Three calls have a fair usage policy cap of 3,000 minutes per month for use on the Three network for calls to other Three customers in the Republic of Ireland only.
- ROI/EU Unlimited Minutes & Texts units are subject to fair usage policy per month (Shared allowance of 10,000 minutes/texts).

These minutes and texts are available for calls and texts to Republic of Ireland and on EU networks when roaming in the EU

All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the UK and EU are subject to a call connection fee..

## **ADD-Ons**

#### General

Add-ons are either recurring or non-recurring.

Recurring add-ons are reapplied at the start of your bill cycle.

Non-recurring add-ons will expire after 30 days, unless you consume all of your Add-on allowance before the 30-day expiry.

Some add-ons are not available on certain plans.

Fair usage policy of 10,000 minutes, 3,000 texts applies.

Roaming 1,3 & 7 day pass allowances expire at 11:59pm Irish time

#### 

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

#### ¥ Roaming (Roam ROW countries)

Australia, Brazil, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, Vietnam

Continue to next page for more T&Cs



## **Terms & Conditions Cont.**

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## **Plan Allowances**

Minutes/ Texts units allowance applies to:

#### ROI (calls made/texts sent while in Republic of Ireland)

Voice calls made to landlines and mobiles within the Republic of Ireland, including Three to Three minutes

Where the plan includes a separate allowance for Three-to-Three calls, these will be used first Calls made to Irish non-geographic numbers (0818)

Texts sent to Irish mobile numbers and Irish landline numbers

#### EU (calls made/texts sent while roaming in the EU)

Calls made while roaming in EU to other EU numbers and back to Republic of Ireland Texts sent while roaming in EU to other EU numbers and back to Republic of Ireland Per minute billing applies to all roaming calls unless otherwise stated.

#### † International

Unlimited International Units are subject to fair usage policy of 3,000 International Units per month. International Minutes/Texts units for selected Bill Pay plans can be used for voice calls or text messages to landlines, mobiles, non-geographic numbers, premium numbers and other numbers using an international prefix (e.g. UK 0044) where each unit equals 1 voice minute or 1 text message from Republic of Ireland to international numbers in the following destinations:

UK, EU, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

Per minute billing applies to all international calls unless otherwise stated.

#### Minutes/Texts units' allowance does NOT include:

#### **ROI/EU**

Calls to voicemail

Calls to ROI premium rate numbers, directory inquiries numbers

Texts to ROI premium rate numbers, directory inquiries numbers

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

#### International

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

Three Customer Services Three Ireland (Hutchison Limited) 28/29 Sir John Rogerson's Quay, Dublin 2.

#### Three.ie

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March 2025