



# **The real deal.**

**Business Staff Affinity Price Guide.**



# Staff Affinity Price Guide

## Introduction

Welcome to the Three Business Staff Affinity Price Guide. In here, you'll find all you need to know about your Business Staff Affinity plan. Explore data, calls, texts, and more. You can get your price plan name by freetexting 'EVERYTHING' to 50272 anytime.

## Price Plans

This Three Business Staff Affinity Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3 Bus Staff Affinity 100
- 3 Bus Staff Affinity 300
- 3 Bus Staff Affinity SIM



# Three Business Staff Affinity

Stay connected to family and friends with our Bill Pay plans. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

## 3 Bus Staff Affinity SIM

Chat, share and stream with the essentials.



€27.<sup>00</sup>

30 Day Rolling Contract

| Data (ROI)                           | All You Can Eat |
|--------------------------------------|-----------------|
| EU data**                            | 44GB            |
| Minutes/Texts^ for use in ROI & EU** | Unlimited       |
| International Minutes/Texts †        | 60              |



5G enabled<sup>v</sup>

## 3 Bus Staff Affinity 100

Chat, share and stream with the essentials.



€31.<sup>50</sup>

a month /24-month minimum term

| Data (ROI)                           | All You Can Eat |
|--------------------------------------|-----------------|
| EU data****                          | 42GB            |
| Three to Three calls ***             | Unlimited       |
| Minutes/Texts^ for use in ROI & EU** | 100             |



5G enabled<sup>v</sup>

## 3 Bus Staff Affinity 300

Get the essentials with extra calls, texts and international minutes



€40.<sup>50</sup>

a month /24-month minimum term

| Data (ROI)                           | All You Can Eat |
|--------------------------------------|-----------------|
| EU data**                            | 42GB            |
| Three to Three calls ***             | Unlimited       |
| Minutes/Texts^ for use in ROI & EU** | 300             |
| International Minutes/Texts †        | 30              |



5G enabled<sup>v</sup>

**VAT** All prices include VAT

**Symbols are explained on Page 11 & 12**

**Billing** Rates shown are billed per minute. Rates applicable for plan out of allowance

**Connection Fee** \*\*\*\*\*All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the EU and UK are subject to a call connection fee of 9c

**Terms & conditions (Pricing)** [T&Cs click here](#)

**Roaming countries & bands** [Roaming countries click here](#)

**International countries & bands** [International countries click here](#)

### Domestic Out of allowance charges

|               | Bill Pay |
|---------------|----------|
| Voice Calls   | 38c***** |
| Voicemail ROI | 15c      |
| Text message  | 18c      |
| MMS           | 25c      |

# Roaming rates

**Roaming Call** = Call made while roaming in a foreign country .

Roaming within the UK & EU included in our plans. Out of allowance rates are detailed here. Roaming add-ons are available, that may offer better value.

## Roaming Rates

| Region               | Calling Ireland (per min) | Calling Local Zone (per min) | Calling Rest of World (per min) | Receiving Calls (per min) | Voicemail (per min) | SMS to Ireland & EU | SMS to Rest of World | Data (per MB) |
|----------------------|---------------------------|------------------------------|---------------------------------|---------------------------|---------------------|---------------------|----------------------|---------------|
| UK                   | 38c                       | 38c                          | €2.80                           | €0.00                     | 15c                 | 18c                 | 35c                  | 0.16c         |
| EU                   | 38c                       | 38c                          | €2.80                           | €0.00                     | 15c                 | 18c                 | 35c                  | 0.16c         |
| Australia            | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| Brazil               | €2.80                     | €2.80                        | €2.80                           | €2.02                     | €2.80               | 35c                 | 35c                  | €4.99         |
| Canada               | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| China                | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| Egypt                | €2.80                     | €2.80                        | €2.80                           | €2.02                     | €2.80               | 35c                 | 35c                  | €4.99         |
| Hong Kong            | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| India                | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| Israel               | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| Japan                | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| Mexico               | €2.80                     | €2.80                        | €2.80                           | €2.02                     | €2.80               | 35c                 | 35c                  | €4.99         |
| Morocco              | €2.80                     | €2.80                        | €2.80                           | €2.02                     | €2.80               | 35c                 | 35c                  | €4.99         |
| New Zealand          | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| Pakistan             | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| Philippines          | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| Russia               | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| Saudi Arabia         | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| Singapore            | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| South Africa         | €2.80                     | €2.80                        | €2.80                           | €2.02                     | €2.80               | 35c                 | 35c                  | €4.99         |
| Switzerland          | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | 0.16c         |
| Thailand             | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| Turkey               | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| United Arab Emirates | €2.80                     | €2.80                        | €2.80                           | €2.02                     | €2.80               | 35c                 | 35c                  | €4.99         |
| USA                  | €1.41                     | €1.41                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| Vietnam              | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |



### Additional information in links below

[Roaming Add Ons](#)

[Roaming Countries & Bands](#)

[Interactive section on website](#)

[Terms & Conditions \(Pricing\)](#)

# Roaming rates contd.

Roaming Call = Call made while roaming in a foreign country .

| Roaming Rates |                           |                              |                                 |                           |                     |                     |                      |               |
|---------------|---------------------------|------------------------------|---------------------------------|---------------------------|---------------------|---------------------|----------------------|---------------|
| Region        | Calling Ireland (per min) | Calling Local Zone (per min) | Calling Rest of World (per min) | Receiving Calls (per min) | Voicemail (per min) | SMS to Ireland & EU | SMS to Rest of World | Data (per MB) |
| Roam1         | €1.78                     | €1.78                        | €2.80                           | €2.02                     | €1.78               | 35c                 | 35c                  | €4.99         |
| Roam2         | €2.80                     | €2.80                        | €2.80                           | €2.02                     | €2.80               | 35c                 | 35c                  | €4.99         |
| Roam3         | €2.80                     | €2.80                        | €2.80                           | €2.02                     | €2.80               | 35c                 | 35c                  | €4.99         |
| Roam4         | €2.80                     | €2.80                        | €2.80                           | €2.02                     | €2.80               | 35c                 | 35c                  | €4.99         |
| Roam5         | €4.00                     | €4.00                        | €4.00                           | €2.02                     | €4.00               | 35c                 | 35c                  | €4.99         |
| Roam6         | €4.00                     | €4.00                        | €4.00                           | €2.02                     | €4.00               | 35c                 | 35c                  | €4.99         |
| Roam7         | €6.00                     | €6.00                        | €6.00                           | €2.02                     | €6.00               | 35c                 | 35c                  | €4.99         |
| Roam8         | €6.00                     | €6.00                        | €6.00                           | €2.02                     | €6.00               | 35c                 | 35c                  | €4.99         |
| Satellite     | €6.00                     | €6.00                        | €6.00                           | €2.02                     | €6.00               | 35c                 | 35c                  | €4.99         |



## Additional information in links below

[Roaming Countries & Bands](#)

[Terms & Conditions \(Pricing\)](#)

# Standard International rates

**International call** = Call made from Ireland to an International number. **International Text** = Text sent to an international number while you are in Ireland. **International add-ons** are available for a lot of the countries listed here that may offer better value.

| International rates |                 |       |
|---------------------|-----------------|-------|
| Region              | Voice (per min) | SMS   |
| UK                  | 23c             | 7.38c |
| EU                  | 23c             | 7.38c |
| Australia           | 30c             | 25c   |
| Brazil              | 30c             | 25c   |
| Canada              | 25c             | 25c   |
| China               | 2.46c           | 25c   |
| Egypt               | €2.50           | 25c   |
| Hong Kong           | 2.46c           | 25c   |
| India               | 30c             | 25c   |
| Israel              | 59c             | 25c   |
| Japan               | 30c             | 25c   |
| Mexico              | 59c             | 25c   |
| Morocco             | €1.00           | 25c   |
| New Zealand         | 30c             | 25c   |
| Pakistan            | 30c             | 25c   |
| Philippines         | 30c             | 25c   |
| Russia              | 59c             | 25c   |
| Saudi Arabia        | 30c             | 25c   |
| Singapore           | 59c             | 25c   |
| South Africa        | 30c             | 25c   |
| Switzerland         | €1.00           | 25c   |
| Thailand            | 59c             | 25c   |
| Turkey              | 30c             | 25c   |
| UAE                 | €2.50           | 25c   |
| USA                 | 25c             | 25c   |
| Vietnam             | 59c             | 25c   |

| International rates |                 |     |
|---------------------|-----------------|-----|
| Region              | Voice (per min) | SMS |
| Band 1              | 30c             | 25c |
| Band 2              | 59c             | 25c |
| Band 3              | €1.00           | 25c |
| Band 4              | €3.99           | 25c |
| Band 5              | €3.99           | 25c |
| Band 6              | €3.99           | 25c |
| Satellite           | €7.38           | 25c |

| Roaming and International MMS (per message) |     |
|---|-----|
| Photo                                       | 50c |
| Video                                       | 50c |

## Additional information in links below

[International Add Ons](#)

[International Countries & Bands](#)

[Terms & Conditions \(Pricing\)](#)

# Bill Pay Roaming Add-ons

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions [click here](#)

| Roaming   |   |
|---|---|
| <p><b>Roaming Day Pass 1</b><br/><b>1GB of data per day + free local and calls to home</b><br/>Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.<br/><b>Countries included:</b> USA, Canada, Australia, New Zealand, Turkey, Israel, South Africa</p>  | <p><b>€3.99</b><br/>Per day recurring</p> |
| <p><b>Roaming Day Pass 2</b><br/><b>1 GB of data per day + free local and calls to home</b><br/>Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.<br/><b>Countries included:</b> China, Hong Kong, Japan, Singapore, UAE, Brazil, Mexico, Vietnam, Philippines, India</p>  | <p><b>€3.99</b><br/>Per day recurring</p> |
| <p><b>Bill pay Roaming Day Pass</b><br/><b>1 GB of data per day</b><br/>Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.<br/><b>Countries included:</b> Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.</p> | <p><b>€3.99</b><br/>Per day recurring</p> |
| <p><b>Roam USA/Canada</b><br/><b>Add-on with 1GB of data and 300 minutes while roaming in USA or Canada</b><br/>Roaming calls include calls made USA/Canada to Ireland and calls within the country you are visiting. It also includes calls you receive while in USA/Canada. It does not include calls between USA and Canada. Recurring or once-off.</p>  | <p><b>€20</b></p>                         |
| <p><b>1GB ROW</b><br/><b>Add-on with 1GB Data to use for roaming in selected countries ✖. Recurring or once off.</b></p>  | <p><b>€20</b></p>                         |
| <p><b>Roam ROW</b><br/><b>Add-on with 300 minutes and 1GB data to use for roaming in the selected countries ✖</b><br/>Roaming calls include calls from these countries to Ireland, calls within the country you are visiting, and calls received in that country. It does not include calls between these countries.</p>  | <p><b>€30</b></p>                         |
| <p><b>3GB EU Data</b><br/><b>3GB of data to use in EU** countries. Recurring or once-off.</b></p>   | <p><b>€10</b></p>                         |
| <p><b>1GB USA/Canada</b><br/><b>1GB of data to use in US or Canada. Recurring or once-off.</b></p>  | <p><b>€10</b></p>                         |



# Bill Pay Add-ons cont.

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions [click here](#)

| ROI/EU Calls & Texts   | Monthly Cost |
|--|--------------|
| <b>100 minutes</b><br>100 minutes to call landlines and mobiles in ROI & while roaming in EU **. Recurring or once-off.    | €5           |
| <b>Unlimited Minutes</b><br>Unlimited minutes to call landlines and mobiles in ROI & while roaming in EU.                  | €8           |
| <b>Unlimited Texts</b><br>Unlimited texts to any Republic of Ireland network. These texts can also be used for EU roaming. | €5           |

| International   | Monthly Cost |
|---|--------------|
| <b>30 International Mins</b><br>30 international minutes from Republic of Ireland to EU, UK and 25 <sup>∞</sup> other countries. Recurring or once-off.   | €5           |
| <b>200 International Mins</b><br>200 international minutes from Republic of Ireland to EU, UK and 25 <sup>∞</sup> other countries. Recurring or once-off. | €10          |
| <b>100 international Mins to EU</b><br>100 international minutes to EU countries**. Recurring or once-off.  | €5           |
| <b>100 Mins to US &amp; Canada</b><br>100 minutes from Republic of Ireland to US or Canada. Recurring or once-off.  | €5           |

| Insurance                   | Monthly Cost |
|-----------------------------|--------------|
| Insurance 2 (inc. Gov levy) | €4           |
| Insurance 3 (inc. Gov levy) | €7           |
| Insurance 1 (inc. Gov levy) | €13          |



# Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables

## Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

| Number prefix                           | Rates  |
|---|--|
| 1913 (0833333333),<br>1744 (0833333444) | Free (standard roaming rates apply to calls from abroad) |
| 1800, 00800                             | Free   |
| 0818                                    | 38c (out of allowance)                                   |
| 1512 (per call)                         | 50c  |
| 1513 (per call)                         | 70c  |
| 1514 (per call)                         | 90c  |
| 1515 (per call)                         | €1.20  |
| 1516 (per call)                         | €1.80  |
| 1517 (per call)                         | €2.50  |
| 1518 (per call)                         | €3.50  |
| 1520                                    | 30c  |
| 1530                                    | 50c  |
| 1540                                    | 70c  |
| 1550, 1559, 1560                        | €1.20  |
| 1570                                    | €2.40  |
| 1580                                    | €2.95  |
| 1590, 1598, 1599                        | €3.50  |

[Terms & Conditions \(Pricing\)](#)

# Directory services.

| Services                       | Enquire charge (includes text msg delivery)  |
|--------------------------------|--|
| National 11811 / 11850 / 11890 | € 3.26 per call per connection (up to 1 min) |
| International 11860 / 11818    | € 2.14 per minute (each subsequent minute)   |
| Value Added SMS shortcodes     |  |
| Range                          | Cost €                                       |
| 50000 - 50998                  | Free   |
| 51000 - 51998                  | Up to 16c                                    |
| 53000 - 53998                  | Up to 80c                                    |
| 57000 - 57998                  | 80c or above                                 |
| 59000 - 59998                  | Adult services (prices will vary)            |

# Other services.

What we charge you for a whole range of other activities – from late payment to reconnection

| Charges for other services |   |
|----------------------------|---|
| Charges for                | Price   |
| Additional copy of bill    | €7.62 per copy  |
| Electronic copy of bill    | €2.54 per email   |
| Non-direct debit charge    | €4.57 per month   |
| Handset Unlock fee         | Minimum Account Spend for Bill Pay customers is €300 or 9 monthly bills paid in full on the account. Please see the Three unlocking policy on <a href="http://www.three.ie">www.three.ie</a> for further information. |
| Change of phone number     | €15.25  |
| Cancellation Fee           | Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).  |
| Paper Bill Charge          | With effect from November 2023 customers entering into a new agreement with Three, including upgrades, who opt for paper bills will be charged €3.49 per bill.  |

# Roaming Band to Country List

## EU

Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania Saint Pierre and Miquelon, Slovakia, Slovenia Spain St Barth Saint Maarten, St Martin, Sweden

## UK

United Kingdom, Channel Islands, Gibraltar, Isle of Man, Northern Ireland

## Individual Bands

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, United States, Vietnam

## Roam 1

Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia & Herzegovina, Indonesia, Jordan, Lebanon, Macedonia, Malaysia, Moldova, Montenegro, Oman, Serbia, Sri Lanka, Ukraine

## Roam 2

Angola, Bahrain, Botswana, Cambodia, Côte d'Ivoire, Cuba, Dutch Antilles, Faroe Islands, Gambia, Ghana, Grenada, Kazakhstan, Kenya, Korea (Republic of), Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles, Nicaragua, Nigeria, Paraguay, Qatar, Taiwan, Tunisia, Vanuatu, Zambia

## Roam 3

Anguilla, Antigua and Barbuda, Argentina, Aruba, Bahamas, Barbados, Bermuda, Bolivia, British Virgin Islands, Chile, Colombia, Costa Rica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Kitts and Nevis, Saint Lucia and Samoa, Saint Vincent and the Grenadines, Trinidad and Tobago, Turks and Caicos Islands, Uruguay, Venezuela

## Roam 4

Afghanistan, Algeria, Papua New Guinea

## Roam 5

Belize, Brunei Darussalam, Guam, Iran, Iraq, Senegal, South Sudan, Sudan

## Roam 6

Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria

## Roam 7

Abkhazia, Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Djibouti, Eritrea, Eswatini, Ethiopia, Gabon, Greenland, Guinea, Guinea-Bissau, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Republic of Congo, Rwanda, San Marino, Sierra Leone, Somalia, Swaziland, Tanzania, Uganda, Yemen, Zimbabwe

## Roam 8

Antarctica, Ascension Island, Bhutan, Cayman Islands, Comoros, Cook Islands, Diego, East Timor, Falkland Islands, Fiji, Kyrgyz Republic, Kiribati, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia, Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palestine, Saint Helena, Sao Tome and Principe, Seychelles, Solomon Islands, Suriname, Tajikistan, Togo, Tokelau, Tonga, Turkmenistan, Tuvalu, Wallis and Futuna Islands, United States Virgin Islands, Uzbekistan

## Satellite

INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners

# International Band to Country List

## UK

United Kingdom, Channel Islands, Gibraltar, Isle of Man, Northern Ireland

## EU

Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St. Barth, Saint Maarten, St Martin, Sweden, Vatican City

## Individual Bands

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, United States, Vietnam

## Band 1

Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine

## Band 2

Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe

## Band 3

Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, Bosnia & Herzegovina, Cayman Islands, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyz Republic, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Kitts & Nevis, Saint Lucia, San Marino, Serbia, Tajikistan, Trinidad & Tobago, Tunisia, Turkmenistan, Turks & Caicos Islands, US Virgin Islands

## Band 4

Abkhazia, Afghanistan, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba, Dutch Antilles, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Korea (Democratic People's Republic of), Laos, Lie, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles, Nicaragua, Oman, Panama, Paraguay, Peru, Qatar, Saint Vincent and the Grenadines, Syria, Uruguay, Uzbekistan, Vanuatu, Venezuela, Yemen

## Band 5

Angola, Ascension Island, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Côte d'Ivoire, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Saint Helena, Sao Tome and Principe, Senegal, Seychelles, Sierra Leone, Somalia, Sudan, SURINAME, Swaziland, Tanzania, Uganda, Zambia.

## Band 6

American Samoa, Antarctica, Brunei Darussalam, Cook Islands, Diego, Fiji, Guam, Kiribati, Marshall Islands, Micronesia, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palau, Papua New Guinea, Samoa, Solomon Islands, Tokelau, Togo, Tonga, Tuvalu, Wallis and Futuna.

## Satellite

INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners

# Terms & Conditions

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and conditions that can be found at : [www.three.ie/legal](http://www.three.ie/legal)

## General

All prices include VAT

All You Can Eat Data for use in Republic of Ireland only.

Domestic fair usage policy of 10,000 minutes, 3,000 texts per month applies.

Rates shown are billed per minute. Rates applicable for plan out of allowance charges

Ireland means Republic of Ireland

v 5G access subject to you having a 5G ready device and being in a 5G coverage area.

^ Minutes/Texts units can be used for voice calls or text messages where each unit equals 1 voice minute or 1 text message ("Units").

\* CPI applies to MRC

\*\* EU countries found [here](#)

\*\*\* Three to Three calls have a fair usage policy cap of 3,000 minutes per month for use on the Three network for calls to other Three customers in the Republic of Ireland only.

\*\*\*\* ROI/EU Unlimited Minutes & Texts units are subject to fair usage policy per month (10,000 minutes, 3,000 texts).

These minutes and texts are available for calls and texts to Republic of Ireland and on EU networks when roaming in the EU

\*\*\*\*\* All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the UK and EU are subject to a call connection fee.

### General

Add-ons are either recurring or non-recurring.

Recurring add-ons are reapplied at the start of your bill cycle.

Non-recurring add-ons will expire after 30 days, unless you consume all of your Add-on allowance before the 30 day expiry.

Some add-ons are not available on certain plans.

Fair usage policy of 10,000 minutes, 3,000 texts applies.

Roaming Day pass allowances expire at 11:59pm Irish time

### ☑ International (25 countries)

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

### ¥ Roaming (Roam ROW countries)

Australia, Brazil, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, Vietnam

Continue to next page for more T&Cs



# Terms & Conditions Cont.

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and Conditions that can be found at : [www.three.ie/legal](http://www.three.ie/legal)

## Plan Allowances

Minutes/ Texts units allowance applies to:

### ROI (calls made/texts sent while in Republic of Ireland)

Voice calls made to landlines and mobiles within the Republic of Ireland, including Three to Three minutes

Where the plan includes a separate allowance for Three to Three calls, these will be used first

Calls made to Irish non-geographic numbers (0818)

Texts sent to Irish mobile numbers and Irish landline numbers

### EU (calls made/texts sent while roaming in the EU)

Calls made while roaming in EU to other EU numbers and back to Republic of Ireland

Texts sent while roaming in EU to other EU numbers and back to Republic of Ireland

Per minute billing applies to all roaming calls unless otherwise stated.

### † International

Unlimited International Units are subject to fair usage policy of 3,000 International Units per month. International Minutes/Texts units for selected Bill Pay plans can be used for voice calls or text messages to landlines, mobiles, non-geographic numbers, premium numbers and other numbers using an international prefix (e.g. UK 0044) where each unit equals 1 voice minute or 1 text message from Republic of Ireland to international numbers in the following destinations:

UK, EU, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

Per minute billing applies to all international calls unless otherwise stated.

Minutes/Texts units allowance does **NOT** include:

### ROI / EU

Calls to voicemail

Calls to ROI premium rate numbers, directory inquiries numbers

Texts to ROI premium rate numbers, directory inquiries numbers

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

### International

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

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The provision of any products and services by Three Ireland (Hutchison) Limited is subject to Three's customer terms (available at Three.ie) The customer terms will take precedence if there is any discrepancy with this publication.

*December 2024*