The real deal.

Business Staff Affinity Price Guide.



Staff Affinity Price Guide

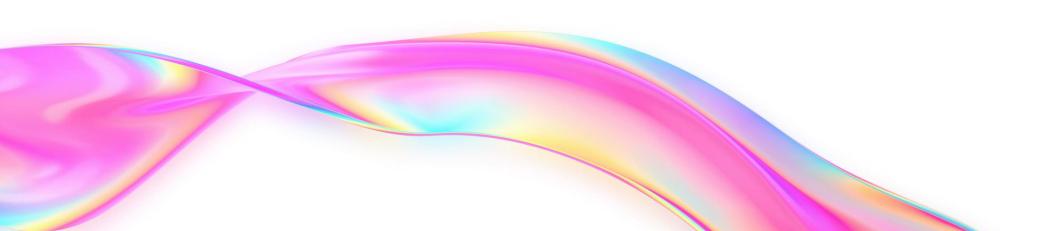
Introduction

Welcome to the Three Business Staff Affinity Price Guide. In here, you'll find all you need to know about your Business Staff Affinity plan. Explore data, calls, texts, and more. You can get your price plan name by freetexting 'EVERYTHING' to 50272 anytime.

Price Plans

This Three Business Staff Affinity Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3 Bus Staff Affinity 100
- 3 Bus Staff Affinity 300
- 3 Bus Staff Affinity SIM



Three Business Staff Affinity

Stay connected to family and friends with our Bill Pay plans. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

3 Bus Staff Affinity 5 Chat, share and stream with the essentials.	SIM	3 Bus Stat Chat, share and stre essentials.	ff Affinity 100	Get the essen	Staff Affinity 300 tials with extra calls, mational minutes	
€27. ⁰⁰		€3	1. ⁵⁰		€ 40. ⁵⁰	
30 Day Rolling Contract		a month /24-month minimum term		a month /24-month minimum term		
Data (ROI) All Y	ou Can Eat	Data (ROI)	All You Can Eat	Data (ROI)	All You Ca	an Eat
EU data**	44GB	EU data****	42GB	EU data**		42GB
Minutes/Texts^ for use in ROI & EU**	Unlimited	Three to Three calls	s *** Unlimited	Three to Thre	e calls *** Un	limited
International Minutes/Texts ⁺	60	Minutes/Texts^ for us	se in ROI & EU** 100	Minutes/Texts/	for use in ROI & EU**	300
	5G enabled ^v	56	5G enabled ^v	International	Minutes/Texts ⁺	30
213				56	5G en	abled
/AT	All prices	include VAT			Domestic Out of allo	wance char
Symbols are explained on Page 1	1 & 12					Bill Pa
Billing	Rates sho	own are billed per minute	e. Rates applicable for plan out o	of allowance	Voice Calls	38c**
Connection Fee			JK and EU landlines & mobiles f ire subject to a call connection fo		Voicemail ROI	15c
Ferms & conditions (Pricing)	T&Cs clic	k here			Text message	18c
Roaming countries & bands		Roaming countries click here			MMS	25c
International countries & bands	Internation	International countries click here				

Roaming rates

Roaming Call = Call made while roaming in a foreign country .

Roaming within the UK & EU included in our plans. Out of allowance rates are detailed here. Roaming add-ons are available, that may offer better value.

oaming Rates								
egion	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
UK	38c	38c	€2.80	€0.00	15c	18c	35c	0.16c
EU	38c	38c	€2.80	€0.00	15c	18c	35c	0.16c
Australia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Brazil	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Canada	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
China	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Egypt	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Hong Kong	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
India	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Israel	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Japan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Mexico	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Morocco	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
New Zealand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Pakistan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Philippines	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Russia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Saudi Arabia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Singapore	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
South Africa	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Switzerland	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	0.16c
Thailand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Turkey	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
United Arab Emirate	s €2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
USA	€1.41	€1.41	€2.80	€2.02	€1.78	35c	35c	€4.99
Vietnam	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99



Additional information in links below

Roaming Add Ons

Roaming Countries & Bands

Interactive section on website

Terms & Conditions (Pricing)

Roaming rates contd. Roaming Call = Call made while roaming in a foreign country.

Roaming Rates Calling Ireland Calling Local Calling Rest of **Receiving Calls** Voicemail SMS to SMS to Rest of Data Region Zone (per min) (per MB) (per min) World (per min) (per min) (per min) Ireland & EU World €1.78 €2.02 Roam1 €1.78 €2.80 €1.78 35c 35c €4.99 Roam2 €2.80 €2.80 €2.80 €2.02 €2.80 35c 35c €4.99 Roam3 €2.80 €2.80 €2.80 €2.02 €2.80 35c 35c €4.99 €2.80 €2.80 €2.80 €2.02 Roam4 €2.80 35c 35c €4.99 €4.00 €4.00 €4.00 €2.02 35c Roam5 €4.00 35c €4.99 €4.00 €4.00 €4.00 €2.02 35c Roam6 €4.00 35c €4.99 Roam7 €6.00 €6.00 €6.00 €2.02 €6.00 35c €4.99 35c €6.00 €6.00 €6.00 €2.02 35c Roam8 €6.00 €4.99 35c Satellite €6.00 €6.00 €6.00 €2.02 35c €6.00 35c €4.99



Additional information in links below

Roaming Countries & Bands

Terms & Conditions (Pricing)

Standard International rates

International call = Call made from Ireland to an International number. **International Text** = Text sent to an international number while you are in Ireland. **International add-ons** are available for a lot of the countries listed here that may offer better value.

nternational rates		
Region	Voice (per min)	SMS
UK	23c	7.38c
EU	23c	7.38c
Australia	30c	25c
Brazil	30c	25c
Canada	25c	25c
China	2.46c	25c
Egypt	€2.50	25c
Hong Kong	2.46c	25c
India	30c	25c
Israel	59c	25c
Japan	30c	25c
Mexico	59c	25c
Могоссо	€1.00	25c
New Zealand	30c	25c
Pakistan	30c	25c
Philippines	30c	25c
Russia	59c	25c
Saudi Arabia	30c	25c
Singapore	59c	25c
South Africa	30c	25c
Switzerland	€1.00	25c
Thailand	59c	25c
Turkey	30c	25c
UAE	€2.50	25c
USA	25c	25c
Vietnam	59c	25c

egion	Voice (per min)	SMS
Band 1	30c	25c
Band 2	59c	25c
Band 3	€1.00	25c
Band 4	€3.99	25c
Band 5	€3.99	25c
Band 6	€3.99	25c
Satellite	€7.38	25c

Roaming and International MMS (per message)		
Photo	50c	
Video	50c	

Additional information in links below

International Add Ons

International Countries & Bands

Terms & Conditions (Pricing)

Affinity Roaming Add-ons

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions click here

Roaming	
Roaming Day Pass 1 1GB of data per day + free local and calls to home Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time. Countries included: USA, Canada, Australia, New Zealand, Turkey, Israel, South Africa	€3.99 Per day recurring
Roaming Day Pass 2 1 GB of data per day + free local and calls to home Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time. Countries included: China, Hong Kong, Japan, Singapore, UAE, Brazil, Mexico, Vietnam, Philippines, India	€3.99 Per day recurring
Bill pay Roaming Day Pass 1 GB of data per day Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time. Countries included: Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.	€3.99 Per day recurring
Roam USA/Canada Add-on with 1GB of data and 300 minutes while roaming in USA or Canada Roaming calls include calls made USA/Canada to Ireland and calls within the country you are visiting. It also includes calls you receive while in USA/Canada. It does not include calls between USA and Canada. Recurring or once-off.	€20
1GB ROW Add-on with 1GB Data to use for roaming in selected countries ¥. Recurring or once off.	€20
Roam ROW Add-on with 300 minutes and 1GB data to use for roaming in the selected countries ¥ Roaming calls include calls from these countries to Ireland, calls within the country you are visiting, and calls received in that country. It does not include calls between these countries.	€30
3GB EU Data 3GB of data to use in EU** countries. Recurring or once-off.	€10
1GB USA/Canada 1GB of data to use in US or Canada. Recurring or once-off.	€10

Affinity Add-ons cont.

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions click here

ROI/EU Calls & Texts	Monthly Cost
100 minutes 100 minutes to call landlines and mobiles in ROI & while roaming in EU **. Recurring or once-off.	€5
Unlimited Minutes Unlimited minutes to call landlines and mobiles in ROI & while roaming in EU.	€8
Unlimited Texts Unlimited texts to any Republic of Ireland network. These texts can also be used for EU roaming.	€5
International	Monthly Cost
30 International Mins 30 international minutes from Republic of Ireland to EU, UK and 25 other countries. Recurring or once-off.	€5
200 International Mins 200 international minutes from Republic of Ireland to EU, UK and 25 other countries. Recurring or once-off.	€10
100 international Mins to EU 100 international minutes to EU countries**. Recurring or once-off.	€5
100 Mins to US & Canada 100 minutes from Republic of Ireland to US or Canada. Recurring or once-off.	€5
Insurance	Monthly Cost

Insurance	Monthly Cost
Insurance 2 (inc. Gov levy)	€4
Insurance 3 (inc. Gov levy)	€7
Insurance 1 (inc. Gov levy)	€13

3 Smartwatch share	Monthly Cost
You can enjoy your Three mobile allowances on your smartwatch. Access your minutes and data with our monthly recurring eSIM Add-On. You can use your smartwatch to make calls, send texts via Bluetooth and browse the web. International roaming not supported.	€4.99

Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)		
Number prefix	Rates	
1913 (0833333333), 1744 (08333333444)	Free (standard roaming rates apply to calls from abroad)	
1800, 00800	Free	
0818	38c (out of allowance)	
1512 (per call)	50c	
1513 (per call)	70c	
1514 (per call)	90c	
1515 (per call)	€1.20	
1516 (per call)	€1.80	
1517 (per call)	€2.50	
1518 (per call)	€3.50	
1520	30c	
1530	50c	
1540	70c	
1550, 1559, 1560	€1.20	
1570	€2.40	
1580	€2.95	
1590, 1598, 1599	€3.50	

Terms & Conditions (Pricing)

Directory services.

Services	Enquire charge (includes text msg delivery)	
National 11811 / 11850 / 11890	€ 3.26 per call per connection (up to 1 min)	
International 11860 / 11818	€ 2.14 per minute (each subsequent minute)	
Value Added SMS shortcodes	S	
Range	Cost €	
50000 - 50998	Free	
51000 - 51998	Up to 16c	
53000 - 53998	Up to 80c	
57000 - 57998	80c or above	
59000 - 59998	Adult services (prices will vary)	

Other services.

What we charge you for a whole range of other activities - from late payment to reconnection

Charges for other services	
Charges for	Price
Additional copy of bill	€7.62 per copy
Electronic copy of bill	€2.54 per email
Non-direct debit charge	€4.57 per month
Handset Unlock fee	Minimum Account Spend for Bill Pay customers is €300 or 9 monthly bills paid in full on the account. Please see the Three unlocking policy on www.three.ie for further information.
Change of phone number	€15.25
Cancellation Fee	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).
Paper Bill Charge	With effect from November 2023 customers entering into a new agreement with Three, including upgrades, who opt for paper bills will be charged €3.49 per bill.

Roaming Band to Country List

EU (inc UK)

Aland Islands, Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Caribbean Islands (Guadeloupe, French Guiana, Martinque, St Martin , St Barthelemy), Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mayotte Reunion, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom (incl Northern Ireland, Isle of Man & Channel Islands)

Individual Bands

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, USA, Vietnam

Roam 1

Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia&Herzegovina, Indonesia, Jordan, Lebanon, Malaysia, Moldova, Montenegro, North Macedonia, Oman, Serbia, Sri Lanka, Ukraine

Roam 2

Angola, Bahrain, Botswana, Cambodia, Caribbean Netherlands, Cuba, Faroe Islands, Gambia, Ghana, Grenada, Ivory Coast, Kazakhstan, Kenya, Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles (Caribbean Netherlands, Curacao, and Sint Maarten), Nicaragua, Nigeria, North Korea, Paraguay, Qatar, South Korea, Taiwan, Tunisia, Vanuatu, Zambia

Roam 3

American Samoa, Anguilla, Antigua&Barbuda, Argentina, Aruba, Bahamas, Barbados, Bermuda, Bolivia, Chile, Colombia, Costa Rica, Dominica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Lucia, Saint Vincent and the Grenadines, St Kitts, Trinidad&Tobago, Turks&Caicos Islands, Uruguay, Venezuela, Western Samoa

Roam 4

Afghanistan, Algeria, Papua New Guinea

Roam 5

Belize, Brunei, Guam, Iran, Iraq, Northern Mariana Islands, Senegal, South Sudan, Sudan

Roam 6

Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria

Roam 7

Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Democratic Republic of Congo, Djibouti, Eritrea, Eswatini, Ethiopia, Gabon, Greenland, Guinea, Guinea-Bissau, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Rwanda, San Marino, Sierra Leone, Somalia, Tanzania, Uganda, Yemen, Zimbabwe

Roam 8

Bhutan, British Virgin Islands, Cayman Islands, Comoros, Cook Islands, East Timor, Falkland Islands, Fiji, Kiribati, Kyrgyzstan, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia (Federated States of), Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Norfolk Island, Palestine, Sao Tome&Principe, Seychelles, Solomon Islands, St Helena&Ascension Island, St Pierre&Miquelon, Suriname, Tajikistan, Togo, Tonga, Turkmenistan, Tuvalu, US Virgin Islands, Uzbekistan, Wallis&Futuna

Satellite

In flight, Ship/Ferry, Land (for example INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners)

International Band to Country List

EU (inc UK)

Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Caribbean Islands (Guadeloupe, French Guiana, Martinque, St Martin ,St Barthelemy), Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mayotte Reunion, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovakia, Slovenia, Spain, St Pierre&Miquelon, Sweden, United Kingdom (incl Northern Ireland, Isle of Man & Channel Islands)

Individual Bands

Alaska, Australia, Brazil, Canada, China, Egypt, Hawaii, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, USA, Vietnam

Band 1

Albania, Bangladesh, Moldova, North Macedonia, Taiwan, Ukraine

Band 2

Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sint Maarten, South Korea, Sri Lanka, Zimbabwe

Band 3

Anguilla, Antigua&Barbuda, Bahamas, Barbados, Bermuda, Bosnia&Herzegovina, Cayman Islands, Dominica, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyzstan, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Lucia, San Marino, Serbia, St Kitts, Tajikistan, Trinidad&Tobago, Tunisia, Turkmenistan, Turks&Caicos Islands, US Virgin Islands

Band 4

Afghanistan, Angola, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Kosovo, Laos, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles (Caribbean Netherlands, Curacao), Nicaragua, North Korea, Oman, Panama, Paraguay, Peru, Qatar, Saint Vincent and the Grenadines, Syria, Uruguay, Uzbekistan, Vanuatu, Venezuela, Yemen

Band 5

Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Democratic Republic of Congo, Djibouti, Equatorial Guinea, Eritrea, Eswatini, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Ivory Coast, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Sao Tome&Principe, Senegal, Seychelles, Sierra Leone, Somalia, South Sudan, St Helena&Ascension Island, Sudan, Suriname, Tanzania, Uganda, Zambia

Band 6

American Samoa, Brunei, Cook Islands, Diego Garcia, Fiji, Guam, Kiribati, Marshall Islands, Micronesia (Federated states of), Nauru, New Caledonia, Niue, Norfolk Island, Northern Mariana Islands, Palau, Papua New Guinea, Solomon Islands, Togo, Tonga, Tuvalu, Wallis&Futuna, Western Samoa

Satellite

In flight, Ship/Ferry, Land (for example INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners)

Terms & Conditions

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and conditions that can be found at : www.three.ie/legal

General

All prices include VAT All You Can Eat Data for use in Republic of Ireland only.

Domestic fair usage policy of 10,000 minutes, 3,000 texts per month applies.

Rates shown are billed per minute. Rates applicable for plan out of allowance charges

Ireland means Republic of Ireland

- v 5G access subject to you having a 5G ready device and being in a 5G coverage area.
- Minutes/Texts units can be used for voice calls or text messages where each unit equals 1 voice minute or 1 text message ("Units").
- * CPI applies to MRC
- ** EU countries found here
- *** Three to Three calls have a fair usage policy cap of 3,000 minutes per month for use on the Three network for calls to other Three customers in the Republic of Ireland only.

**** ROI/EU Unlimited Minutes & Texts units are subject to fair usage policy per month (10,000 minutes, 3,000 texts). These minutes and texts are available for calls and texts to Republic of Ireland and on EU networks when roaming in the EU

***** All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the UK and EU are subject to a call connection fee.

General

Add-ons are either recurring or non-recurring. Recurring add-ons are reapplied at the start of your bill cycle. Non-recurring add-ons will expire after 30 days, unless you consume all of your Add-on allowance before the 30 day expiry. Some add-ons are not available on certain plans. Fair usage policy of 10,000 minutes, 3,000 texts applies. Roaming Day pass allowances expire at 11:59pm Irish time

C International (25 countries)

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

¥ Roaming (Roam ROW countries)

Australia, Brazil, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, Vietnam

Terms & Conditions Cont.

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and Conditions that can be found at : www.three.ie/legal

Plan Allowances

Minutes/ Texts units allowance applies to:

ROI (calls made/texts sent while in Republic of Ireland)

Voice calls made to landlines and mobiles within the Republic of Ireland, including Three to Three minutes

Where the plan includes a separate allowance for Three to Three calls, these will be used first

Calls made to Irish non-geographic numbers (0818)

Texts sent to Irish mobile numbers and Irish landline numbers

EU (calls made/texts sent while roaming in the EU)

Calls made while roaming in EU to other EU numbers and back to Republic of Ireland Texts sent while roaming in EU to other EU numbers and back to Republic of Ireland Per minute billing applies to all roaming calls unless otherwise stated.

Minutes/Texts units allowance does NOT include:

ROI / EU

Calls to voicemail

Calls to ROI premium rate numbers, directory inquiries numbers Texts to ROI premium rate numbers, directory inquiries numbers MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

+ International

Unlimited International Units are subject to fair usage policy of 3,000 International Units per month. International Minutes/Texts units for selected Bill Pay plans can be used for voice calls or text messages to landlines, mobiles, non-geographic numbers, premium numbers and other numbers using an international prefix (e.g. UK 0044) where each unit equals 1 voice minute or 1 text message from Republic of Ireland to international numbers in the following destinations:

UK, EU, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

Per minute billing applies to all international calls unless otherwise stated.

International

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

Three Customer Services Three Ireland (Hutchison Limited) 28/29 Sir John Rogerson's Quay, Dublin 2.

Three.ie

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The provision of any products and services by Three Ireland (Hutchison) Limited is subject to Three's customer terms (available at Three.ie) The customer terms will take precedence if there is any discrepancy with this publication.

March 2025