# **The real deal.** The Business price guide.

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## **Business Price Guide – Introduction**

#### Introduction

Welcome to the Three Business Price Guide. In here, you'll find all you need to know about your Three Business plan. Explore data, calls, texts, and more. You can get your price plan name by freetexting 'EVERYTHING' to 50272 anytime.

### **Price Plans**

This Three Business Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3Business Select

- 3Business Talk & Text ROI

- 3Business Multi Select
- 3Business Pro
- 3Business Multi Pro
- 3Business Max

- 3Business Talk & Text ROI SIM
- 3Business Talk & Text EU
- 3Business Talk & Text EU SIM

# Three **Business**

Our Business Plans are as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

Features	3Business Select	3Business Multi Select	3Business Pro	3Business Multi Pro	3Business Max
Monthly Recurring Cost	<b>€45</b> per month 24-month minimum term	<b>€30</b> per month 24-month minimum term	<b>€59</b> per month 24-month minimum term	<b>€45</b> per month 24-month minimum term	<b>€80</b> per month 24-month minimum term
Data (ROI)	AYCE	AYCE	AYCE	AYCE	AYCE
EU data**	47GB	47GB	91GB	91GB	124GB
Three to Three calls/texts ***	Unlimited****	Unlimited****	Unlimited****	Unlimited****	Unlimited****
Minutes/Texts^ for use in ROI & EU**	Unlimited****	Unlimited****	Unlimited****	Unlimited****	Unlimited****
Roaming USA/CAN	-	-	Unlimited voice, text and 23GB Data	Unlimited voice, text and 23GB Data	Unlimited voice, text and 38GB Data
Roaming ROW	-	-	-	-	100 mins / text and 1GB Data
International Minutes/Texts <b>UK</b>	-	-	Unlimited****	Unlimited****	Unlimited****
International Minutes/Texts <sup>+</sup>	-	-	300	300	Unlimited****
56	5 enabled <sup>v</sup>	5€ enabled <sup>v</sup>	5 enabled <sup>v</sup>	enabled <sup>v</sup>	5 enabled <sup>v</sup>

VAT	All prices exclude VAT	Out of allowan	ce charges
Symbols are explained on Page 13 &	. 14		J.
Billing	Rates shown are billed per minute. Rates applicable for plan out of allowance		Business charges
	*****All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while	Voice Calls	30.89c****
Connection Fee	roaming in the EU and UK are subject to a call connection fee of 7.32c	Voicemail ROI	0c
Terms & conditions (Pricing)	T&Cs click here	Text message	14.63c
Roaming countries & bands	Roaming countries click here		
International countries & bands	International countries click here	MMS	20.33c

# Business Talk & Text Plans

Our Business Plans are as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

Features	3Business Talk & Text ROI	3Business Talk & Text ROI SIM	Features	3Business Talk & Text EU	3Business Talk Text EU SIM
Monthly Recurring Cost	<b>E14</b> per month 24-month minimum term	<b>E11</b> per month 12-month minimum term	Monthly Recurring Cost	<b>€16</b> per month 24-month minimum term	<b>€13</b> per month 12-month minimum term
Data (ROI)		-	Data (ROI)	-	-
EU data**	-	-	EU data**	-	-
Three to Three calls/texts ***	Unlimited****	Unlimited****	Three to Three calls/texts***	Unlimited****	Unlimited****
Minutes/Texts^ for use in ROI	Unlimited****	Unlimited****	Minutes/Texts <sup>^</sup> for use in ROI & EU**	300	300
Roaming	NO	NO	Roaming	YES	YES
Technology	4G	4G	Technology	4G	4G

VAT	All prices exclude VAT	Out of allowance charges	
Symbols are explained on Page 13 a	<u>§ 14</u>		_
Billing	Rates shown are billed per minute. Rates applicable for plan out of allowance		Business charges
	*****All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while	Voice Calls	30.89c*****
Connection Fee	roaming in the EU and UK are subject to a call connection fee of 7.32c	Voicemail ROI	0c
Terms & conditions (Pricing)	<u>T&amp;Cs click here</u>	Text message	14.63c
Roaming countries & bands	Roaming countries click here		
International countries & bands	International countries click here	MMS	20.33c

# **Business Add-ons**

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions click here

Business Roaming Day Pass Data 1GB of data per	
day Recurring only when roaming in applicable country. Out of bundle rate €0.05 ex vat per MB. Allowances expire at 11:59PM Irish Time. Countries included: Albania, Argentina, Australia, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Ecuador, Egypt, Faroe islands, Ghana, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Vietnam	€3 ex vat per day recurring
Business Roaming Day Pass Voice Unlimited local calls within qualifying country, back to Ireland and calls received Recurring only when roaming in applicable country. Allowances expire at 11:59PM Irish Time. Countries included: Albania, Argentina, Australia, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Ecuador, Egypt, Faroe islands, Ghana, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Vietnam	€2 ex vat per day recurring
Monthly Data Rest of World Suite of Data add-ons for use in all countries outside EU Range from 1GB to 10GB . Recurring or once off. Speak to an agent in store to advise of what options are available depending on where you roam	Ranging from €20 to €100 ex vat per month
<b>Nonthly Voice Rest of World</b> 00 mins of voice minutes to use worldwide. Recurring or once off.	€50 ex vat per month
nternational WW 150 Mins 150 voice minutes from Ireland to any country worldwide. Recurring or once off. Excludes Premium/Special/NGN numbers	€3.50 ex vat per month
International Call Plus Incl UK Unlimited calls to 79 countries (UK, Australia & NZ, All of Europe & North America)	€10 ex vat per month
Business Smartwatch share	Monthly Cost

You can use your smartwatch to make calls, send texts via Bluetooth and browse the web. International roaming not supported.

€4.06

## **Business Roaming rates**

**Roaming Call =** Call made while roaming in a foreign country . Roaming within the UK & EU included in our plans. Out of allowance rates are detailed here. Roaming add-ons are available, that may offer better value.

Roaming Rates									
Region	Calling Ireland (per min)	Connection Fee	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
UK	31c	7.32c	31c	€2.28	€0.00	€0.00	14.63c	28c	0.13c
EU	31c	7.32c	31c	€2.28	€0.00	€0.00	14.63c	28c	0.13c
Australia	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Brazil	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Canada	31c		31c	€2.28	€0.00	12.2c	28c	28c	0.35c
China	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Egypt	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Hong Kong	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
India	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Israel	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Japan	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Mexico	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Morocco	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
New Zealand	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Pakistan	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Philippines	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Russia	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Saudi Arabia	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Singapore	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
South Africa	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Switzerland	31c		31c	€2.28	€0.00	€0.00	28c	28c	0.13c
Thailand	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Turkey	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
United Arab Emirate	s €2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
USA	31c		31c	€2.28	€0.00	12.2c	28c	28c	0.35c
Vietnam	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06



Additional information in links below Roaming Add Ons Roaming Countries & Bands Interactive section on website Terms & Conditions (Pricing)

# **Business Roaming rates cont.**

**Roaming Call =** Call made while roaming in a foreign country .

Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	Texts to Ireland & EU	Texts to Rest of World	Data (per MB)
Roam 1	€1.45	€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Roam 2 & 3	€2.28	€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Roam 4	€2.28	€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Roam 5	€3.25	€3.25	€3.25	€1.64	€3.25	28c	28c	€4.06
Roam 6	€3.25	€3.25	€3.25	€1.64	€3.25	28c	28c	€4.06
Roam 7&8	€4.88	€4.88	€4.88	€1.64	€4.88	28c	28c	€4.06
Satellite	€4.88	€4.88	€4.88	€1.64	€4.88	28c	28c	€4.06



Additional information in links below

Roaming Countries & Bands

Terms & Conditions (Pricing)

# **Standard International rates**

**International call** = Call made from Ireland to an International number. **International Text** = Text sent to an international number while you are in Ireland. **International add-ons** are available for a lot of the countries listed here that may offer better value.

nternational rates		
Region	Voice (per min)	SMS
UK	19c	6c
EU	19c	6c
Australia	24c	20c
Brazil	24c	20c
Canada	20c	20c
China	2c	20c
Egypt	€2.03	20c
Hong Kong	2c	20c
India	24c	20c
Israel	48c	20c
Japan	24c	20c
Mexico	48c	20c
Могоссо	81c	20c
New Zealand	24c	20c
Pakistan	24c	20c
Philippines	24c	20c
Russia	48c	20c
Saudi Arabia	24c	20c
Singapore	48c	20c
South Africa	24c	20c
Switzerland	81c	20c
Thailand	48c	20c
Turkey	24c	20c
UAE	€2.03	20c
USA	20c	20c
Vietnam	48c	20c

egion	Voice (per min)	SMS
Band 1	24c	20c
Band 2	48c	20c
Band 3	81c	20c
Band 4	€3.24	20c
Band 5	€3.24	20c
Band 6	€3.24	20c
Satellite	€6.00	20c

Roam	Roaming and International MMS (per message)					
Phot	o 41c					
Vide	o 41c					

#### Additional information in links below

International Add Ons

International Countries & Bands

Terms & Conditions (Pricing)

# Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables

Calls, Data and Fax to other pho otherwise stated)	one numbers (per minute unless
Number prefix	Rates
1913 (0833333333), 1744 (08333333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
0818	31c (out of allowance)
1512 (per call)	41c
1513 (per call)	57c
1514 (per call)	73c
1515 (per call)	98c
1516 (per call)	€1.46
1517 (per call)	€2.03
1518 (per call)	€2.85
1520	24c
1530	41c
1540	57c
1550, 1559, 1560	98c
1570	€1.95
1580	€2.40
1590, 1598, 1599	€2.85

Terms & Conditions (Pricing)

# **Directory services.**

Services	Enquire charge (includes text msg delivery)	
National 11811 / 11850 / 11890	€ 2.65 per call per connection (up to 1 min)	
International 11860 / 11818	€ 1.74 per minute (each subsequent minute)	
Value Added SMS shortcode	S	
Range	Cost €	
50000 - 50998	Free	
51000 - 51998	Up to 14c	
53000 - 53998	Up to 66c	
57000 - 57998	66c or above	
59000 - 59998	Adult services (prices will vary)	

## Other services.

What we charge you for a whole range of other activities - from late payment to reconnection

Charges for other services	
Charges for	Price
Additional copy of bill	€6.20 per copy
Electronic copy of bill	€2.07 per email
Handset Unlock fee	Minimum Account Spend for Bill Pay customers is €300 or 9 monthly bills paid in full on the account. Please see the Three unlocking policy on www.three.ie for further information.
Change of phone number	€12.40
Cancellation Fee	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).
Paper Bill Charge	With effect from November 2023 customers entering into a new agreement with Three, including upgrades, who opt for paper bills will be charged €2.84 per bill.

## **Roaming Band to Country List**

#### EU (inc UK)

Aland Islands, Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Caribbean Islands (Guadeloupe, French Guiana, Martinque, St Martin , St Barthelemy), Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mayotte Reunion, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom (incl Northern Ireland, Isle of Man & Channel Islands)

#### **Individual Bands**

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, USA, Vietnam

#### Roam 1

Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia&Herzegovina, Indonesia, Jordan, Lebanon, Malaysia, Moldova, Montenegro, North Macedonia, Oman, Serbia, Sri Lanka, Ukraine

#### Roam 2

Angola, Bahrain, Botswana, Cambodia, Caribbean Netherlands, Cuba, Faroe Islands, Gambia, Ghana, Grenada, Ivory Coast, Kazakhstan, Kenya, Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles (Caribbean Netherlands, Curacao, and Sint Maarten), Nicaragua, Nigeria, North Korea, Paraguay, Qatar, South Korea, Taiwan, Tunisia, Vanuatu, Zambia

#### Roam 3

American Samoa, Anguilla, Antigua&Barbuda, Argentina, Aruba, Bahamas, Barbados, Bermuda, Bolivia, Chile, Colombia, Costa Rica, Dominica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Lucia, Saint Vincent and the Grenadines, St Kitts, Trinidad&Tobago, Turks&Caicos Islands, Uruguay, Venezuela, Western Samoa

#### Roam 4

Afghanistan, Algeria, Papua New Guinea

#### Roam 5

Belize, Brunei, Guam, Iran, Iraq, Northern Mariana Islands, Senegal, South Sudan, Sudan

#### Roam 6

Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria

#### Roam 7

Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Democratic Republic of Congo, Djibouti, Eritrea, Eswatini, Ethiopia, Gabon, Greenland, Guinea, Guinea-Bissau, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Rwanda, San Marino, Sierra Leone, Somalia, Tanzania, Uganda, Yemen, Zimbabwe

#### Roam 8

Bhutan, British Virgin Islands, Cayman Islands, Comoros, Cook Islands, East Timor, Falkland Islands, Fiji, Kiribati, Kyrgyzstan, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia (Federated States of), Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Norfolk Island, Palestine, Sao Tome&Principe, Seychelles, Solomon Islands, St Helena&Ascension Island, St Pierre&Miquelon, Suriname, Tajikistan, Togo, Tonga, Turkmenistan, Tuvalu, US Virgin Islands, Uzbekistan, Wallis&Futuna

#### Satellite

In flight, Ship/Ferry, Land (for example INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners)

## **International Band to Country List**

#### EU (inc UK)

Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Caribbean Islands (Guadeloupe, French Guiana, Martinque, St Martin ,St Barthelemy), Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mayotte Reunion, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovakia, Slovenia, Spain, St Pierre&Miquelon, Sweden, United Kingdom (incl Northern Ireland, Isle of Man & Channel Islands)

#### **Individual Bands**

Alaska, Australia, Brazil, Canada, China, Egypt, Hawaii, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, USA, Vietnam

#### Band 1

Albania, Bangladesh, Moldova, North Macedonia, Taiwan, Ukraine

#### Band 2

Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sint Maarten, South Korea, Sri Lanka, Zimbabwe

#### Band 3

Anguilla, Antigua&Barbuda, Bahamas, Barbados, Bermuda, Bosnia&Herzegovina, Cayman Islands, Dominica, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyzstan, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Lucia, San Marino, Serbia, St Kitts, Tajikistan, Trinidad&Tobago, Tunisia, Turkmenistan, Turks&Caicos Islands, US Virgin Islands

#### Band 4

Afghanistan, Angola, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Kosovo, Laos, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles (Caribbean Netherlands, Curacao), Nicaragua, North Korea, Oman, Panama, Paraguay, Peru, Qatar, Saint Vincent and the Grenadines, Syria, Uruguay, Uzbekistan, Vanuatu, Venezuela, Yemen

#### Band 5

Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Democratic Republic of Congo, Djibouti, Equatorial Guinea, Eritrea, Eswatini, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Ivory Coast, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Sao Tome&Principe, Senegal, Seychelles, Sierra Leone, Somalia, South Sudan, St Helena&Ascension Island, Sudan, Suriname, Tanzania, Uganda, Zambia

#### Band 6

American Samoa, Brunei, Cook Islands, Diego Garcia, Fiji, Guam, Kiribati, Marshall Islands, Micronesia (Federated states of), Nauru, New Caledonia, Niue, Norfolk Island, Northern Mariana Islands, Palau, Papua New Guinea, Solomon Islands, Togo, Tonga, Tuvalu, Wallis&Futuna, Western Samoa

#### Satellite

In flight, Ship/Ferry, Land (for example INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners)

# **Business Terms & Conditions**

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and conditions that can be found at : www.three.ie/legal

### General

All prices exclude VAT

All You Can Eat Data for use in Republic of Ireland only.

Domestic fair usage policy of 10,000 minutes, 10,000 texts per month applies.

Rates shown are billed per minute. Rates applicable for plan out of allowance charges

Ireland means Republic of Ireland

- v 5G access subject to you having a 5G ready device and being in a 5G coverage area.
- Minutes/Texts allowance can be used for voice calls or text messages (1 voice minute or 1 text message).
- \* CPI applies to MRC
- \*\* EU countries found here
- \*\*\* Three to Three calls/texts have a fair usage policy cap of 10,000 minutes/texts per month for use on the Three network for calls/texts to other Three customers in the Republic of Ireland only. Free Three to Three calls/texts include voicemail when in Republic of Ireland, UK, EU and Switzerland only.
- Unlimited Minutes & Texts are subject to fair usage policy per month (10,000 minutes, 10,000 texts).
  These minutes and texts are available for calls and texts to Republic of Ireland and on EU networks when roaming in the EU
- \*\*\*\*\* All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the UK & EU are subject to a call connection fee.

### Plan

#### **†** International allowance countries

UK, EU\*\*, Australia, Brazil, Canada, China, India, Israel, Japan, Mexico, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam Intl Band 1: Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine Intl Band 2: Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe.

### Add-ons

#### General

Add-ons are either recurring or non-recurring. Recurring add-ons are reapplied at the start of your bill cycle. Non-recurring add-ons will expire after 30 days, unless you consume all your Add-on allowance before the 30-day expiry. Some add-ons are not available on certain plans. Fair usage policy of 10,000 minutes, 10,000 texts applies. Roaming Day pass allowances expire at 11:59pm Irish time

#### **Roaming Day Pass**

Albania, Argentina, Australia, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Ecuador, Egypt, Faroe islands, Ghana, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Vietnam

# **Terms & Conditions Cont.**

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and Conditions that can be found at : www.three.ie/legal

### **Plan Allowances**

Minutes/ Texts allowance applies to:

#### ROI (calls made/texts sent while in Republic of Ireland)

Voice calls made to landlines and mobiles within the Republic of Ireland, including Three to Three minutes/texts

Where the plan includes a separate allowance for Three-to-Three calls/texts, these will be used first

Calls made to Irish non-geographic numbers (0818)

Texts sent to Irish mobile numbers and Irish landline numbers

#### EU (calls made/texts sent while roaming in the EU)

Calls made while roaming in EU/Switzerland to other EU/Switzerland numbers and back to Republic of Ireland

Texts sent while roaming in EU to other EU numbers and back to Republic of Ireland Per minute billing applies to all roaming calls unless otherwise stated.

#### + International

Unlimited International Minutes/Texts are subject to fair usage policy of 10,000 International minutes/texts per month. International minutes/texts for selected Business plans can be used for voice calls or text messages to landlines, mobiles (1 voice minute or 1 text message) from Republic of Ireland to international numbers in the following destinations:

UK, EU<sup>\*\*</sup>, Australia, Brazil, Canada, China, India, Israel, Japan, Mexico, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam Intl Band 1: Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine Intl Band 2: Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe.

Per minute billing applies to all international calls unless otherwise stated.

Minutes/Texts allowance does NOT include:

#### General

Calls to voicemail if roaming outside ROI / EU

Calls/texts to ROI premium rate numbers, special numbers, satellite numbers, directory inquiries numbers, other non-geographic numbers.

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

#### International

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above Calls/texts to premium rate numbers, special numbers, satellite numbers, directory inquiries numbers, non-geographic numbers.

Three Customer Services Three Ireland (Hutchison Limited) 28/29 Sir John Rogerson's Quay, Dublin 2.

#### Three.ie

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#### March 2025