

Broadband Price Guide - Introduction

Introduction

Welcome to the Three Broadband Price Guide. In here, you'll find all you need to know about your Broadband plan. Explore your data and more.

Price Plans

This Three Broadband Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3 Broadband Unlimited
- 3 Broadband Unlimited 5G 12m
- 3 Broadband Unlimited 5G Gold
- 3 Broadband Unlimited 5G Silver
- 3 Broadband Unlimited SIMO
- 3 Unlimited Broadband 5G SIMO

- 3 Broadband Unlimited 5G
- 3 Broadband Unlimited 5G Pro
- 3 Broadband Unlimited 5G Fast
- 3 Prepay Broadband
- 3 Broadband Unlimited Exclusive
- 3 Broadband 5G Silver Exclusive
- 3 Broadband 5G Gold Exclusive

Mobile Broadband Plans

4G Prepay Broadband Plans

	Allowance Period	Price	Allowance
3 Prepay Broadband	28 Days	€30	30GB

Price includes VAT. Prepay Broadband can be used where Three has HSDPA coverage. If you top up with the minimum amount for your plan or greater, i.e. €30 or more, in one top up, with allowances left, and your plan is still within its 28-day cycle, your top up will reactivate the plan and your allowances will reset for another 28-day benefit period. Any remaining allowances at that time will not carry over to your 28-day benefit period.

Mobile Broadband Plans

Bill Pay Broadband Plans

	3 Broadband Unlimited*	3 Broadband Unl Contracts on or before 31/10/2021	Contracts on or before 01/11/2021	3 Broadband Unlimited * 5G* Contracts on or before 31/10/2021	3 Broadband Unlimited 5G Fast*	3 Broadband Unlimited*5G 12m*	3 Broadband Unlimited 5G Gold*	3 Broadband Unlimited 5G Silver*	3 Broadband Unlimited* Exclusive*	3 Broadband 5G Silver* Exclusive*	3 Broadband 5G Gold* Exclusive*
Monthly charges	€29.99*	€55*	€50*	€45*	€50*	€55*	€39*	€39*	€30*	€39.99*	€39.99*
monthly charges			*	ncreases under	this contract e See CPI pag	ffective every Ap <u>e for detail</u>	oril thereafter				
Inclusive Data	Unlimited (ROI only)		Unlimited (ROI only)	Unlimited (ROI only)	Unlimited (ROI only)	Unlimited (ROI only)	Unlimited (ROI only)	Unlimited (ROI only)	Unlimited (ROI only)	Unlimited (ROI only)	Unlimited (ROI only)
5G Enabled	4G	5G	5G	5G	5G	5G	5G	5G	4G	5G	5G
Installation Type	Self-Install	Technician	Technician	Self-Install	Self-Install	Self-Install	Technician	Self-Install	Self-Install	Self-Install	Technician
	(indoor)	(outdoor)	(outdoor)	(indoor)	(indoor)	(indoor)	(outdoor)	(indoor)	(indoor)	(indoor)	(outdoor)
Roaming Allowed	No	No	No	No	No	No	No	No	No	No	No
Text (per message)	2.46c	2.46c	2.46c	2.46c	2.46c	2.46c	2.46c	2.46c	2.46c	2.46c	2.46c

All prices include VAT	
Annual Price Increase (APA/CPI)	CPI page click here
Paper Bill Charge	With effect from November 2023 customers entering into new agreements with Three, including upgrades, who opt for paper bills will be charged €3.49 per bill

Mobile Broadband Plans

Bill Pay Broadband Plans

	3 Broadband Unlimited SIMO	3 Unlimited Broadband 5G SIMO
Monthly charges	€29.99	€35
Inclusive Data	Unlimited (ROI only)	Unlimited (ROI only)
5G Enabled	4G	5G
Roaming Allowed	No	No
Text (per message)	18c	18c
Minimum Terms (days)	30	30

Monthly Charge increase If your contract began between November 30th, 2021, and January 19th, 2023, inclusive, a flat rate increase of 4.5% applies to your Bill Pay plan and your monthly

charge will increase as outlined below

	3 Broadband Unlimited *	3 Broadband Unlimited 5G Pro* Contracts on or after 01/11/2021	3 Broadband Unlimited 5G Fast*	3 Broadband Unlimited 5G 12m*
Monthly charge	€29.99*	€50*	€50*	€55*
**From first bill of Minimum term until March Y1 bill + **From April Y1 bill until March Y2 bill **From April Y2 bill until March Y3 bill	€29.99 €31.34 €32.74	€50.00 €52.25 €54.60	€50.00 €52.25 €54.60	€55.00 €57.47 €60.06

*The annual price increase of 4.5% for the plan monthly charge is as set out above and, in the agreement, issued to you and increases by an additional 4.5%, effective from every April thereafter

+ Where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following April by 4.5%

If your contract began on or after January 20th, 2023, your monthly charge increases under this contract by Consumer Price Index (CPI) rate + 3%, effective from every April thereafter

The CPI rate will be based on Central Statistics Office (CSO) published annual CPI rate reflecting the index movement over the prior 12 months, published in January of each year. Minimum increase 3%.

+ Where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following year by CPI + 3%

Example (CPI % for illustration purposes in the table below only and the actual monthly charge payable will be subject to the published CPI rate plus 3% referred to above)

Y1 CPI = 7% therefore increase = 10%

Y2 CPI = 8% therefore increase = 11%

	3 Broadband Unlimited *	3 Broadband Unlimited 5G Pro* Contracts on or after 01/11/2021	3 Broadband Unlimited 5G Fast*	3 Broadband Unlimited 5G 12m*
Monthly charge	€29.99*	€50*	€50*	€55*
**From first bill of Minimum term until March Y1 bill + **From April Y1 bill until March Y2 bill **From April Y2 bill until March Y3 bill	€29.99 €32.99 €36.62	€50.00 €55.00 €61.05	€50.00 €55.00 €61.05	€55.00 €60.50 €67.16

Example (CPI % for illustration purposes in the table below only and the actual monthly charge payable will be subject to the published CPI rate plus 3% referred to above)

Y1 CPI = 7% therefore increase = 10%

Y2 CPI = 8% therefore increase = 11%

	3 Broadband Unlimited	3 Broadband Unlimited	3 Broadband Unlimited	3 Broadband 5G Silver	3 Broadband 5G Gold
	5G Gold	5G Silver	Exclusive	Exclusive	Exclusive
Monthly charge	€39*	€39*	€30*	€39.99*	€39.99*
**From first bill of Minimum term until March Y1 bill	+ €39.00	€39.00	€30.00	€39.99	€39.99
**From April Y1 bill until March Y2 bill	€42.90	€42.90	€33.00	€43.99	€43.99
**From April Y2 bill until March Y3 bill	€47.62	€47.62	€36.63	€48.83	€48.83

Other services.

What we charge you for a whole range of other activities – from late payment to reconnection

Charges for	Price
Additional copy of invoice	€7.62 per copy
Electronic copy of invoice	€2.54 per e-mail
Non-direct debit charge	€4.57 per month
Cancellation Fee	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable)
Paper Bill Charge	With effect from November 2023 customers entering into new agreements with Three, including upgrades, who opt for paper bills will be charged €3.49 per bil
Technician Fee	You can have your broadband services enhanced by requesting an engineer, who can provide technical support to you to help improve your Wi-Fi/Internet signal, relocate your outdoor unit, or resolve connection issues. This service is available for all Three residential customers. It is a chargeable service but could be waived in instances where service have been interrupted due to device faults (excluding physical damage) or network issues. €75
Home Broadband installation - late cancellation fee	€75

Three Customer Services Three Ireland (Hutchison Limited) 28/29 Sir John Rogerson's Quay, Dublin 2.

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