

The real deal.

The Prepay price guide.



Prepay Price Guide – Introduction

Introduction

Welcome to the Three Prepay Price Guide. In here, you'll find all you need to know about your Prepay plan. Explore data, calls, texts, and more. You can get your price plan name by freetexting 'EVERYTHING' to 50272 anytime.

Price Plans

This Three Prepay Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3 Prepay Plan

When it comes to what you pay for Three's services, we think 3 things matter most. Giving you simple clear price plans. Treating you fairly, with no unfair penalties. And providing great value, with some of the lowest-cost voice calls and texts you can find.

**Prepay
Add Ons
International & Roaming Calls
Special calls
Directory services
Other services
Terms & Conditions
Footnotes**

3 Prepay Plan

€20 top up every 28 days activates plan benefits:

AYCE Data – ROI Only

On-net voice – ROI Only

Any net Texts – ROI & EU Roaming

EU Data – EU Roaming only (as per table below)

Charges for calls and messages

	Prepay (in promo)	Prepay (out of promo)
Voice On Net calls ROI	Free	45c*
Voice On Net calls EU roaming	45c*	45c*
Voice On Net calls ROI & EU	45c*	45c*
Voicemail ROI & EU	20c*	20c*
Video Calls ROI & EU	35.58c	35.58c
Text message any net ROI & EU	Free	20c
MMS ROI & EU	24.60c	24.60c
Data ROI	Free	€1.30 per MB
Data EU up to 21GB	Free	€1.30 per MB
Data EU after 21GB	0.19c per MB	€1.30 per MB

All You Can Eat Data

Minimum Top up required	€20
Validity period	28 Days
EU roaming data allowance	21GB
Surcharge applicable if EU allowance exceeded	0.19c per MB

Prepay Pay Add-Ons

More minutes, more texts and more data. Tailor your plan now with our add-ons.

Roaming Data Passes

Prepay Roaming Day Pass

2 GB of data per day

Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB (incl. VAT) will apply when your 2GB allowance is consumed. Allowances expire at **11:59PM Irish Time**.

€5.99
Per day recurring

3 Day Roaming Pass

6 GB of roaming data

Data allowance applies to your account for up to 3 days once successfully purchased. Allowance expires at **11:59PM Irish Time on 3rd day** or where you have used your 6GB allowance, whichever occurs first. Once your 6GB allowance is consumed your plan out of bundle roaming rate will apply.

€14.99

7 Day Roaming Pass

14 GB of roaming data

Data allowance applies to your account for up to 7 days once successfully purchased. Allowance expires at **11:59PM Irish Time on 7th day** or where you have used your 14GB allowance, whichever occurs first. Once your 14GB allowance is consumed your plan out of bundle roaming rate will apply.

€34.99

Countries included in roaming data passes

Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.

Legacy Add-Ons

Not available for sale from July 31st, 2024.

Roaming Day Pass 1

1GB of data per day + free local and calls to home

Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at **11:59PM Irish Time**. **Countries included:** USA, Canada, Australia, New Zealand, Turkey, Israel, South Africa

**€3.99 per day
recurring**

Roaming Day Pass 2

1 GB of data per day + free local and calls to home

Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at **11:59PM Irish Time**. **Countries included:** China, Hong Kong, Japan, Singapore, UAE, Brazil, Mexico, Vietnam, Philippines, India

**€3.99 per day
recurring**

Prepay Roaming Day Pass

1 GB of data per day

Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at **11:59PM Irish Time**.

Countries included: Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.

**€3.99 per day
recurring**

Standard International & Roaming rates

Call Three Customer Services to enable international roaming. Visit three.ie to see where we currently have roaming services.

For charges that apply for usage (denoted by † symbol in the table below) when you are roaming in the EU, please refer to your plan information above (P3)

International and roaming voice calls						
Call type	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6
Calls from Ireland to this band	23.37c	23.37c	35.58c	€1.78	€2.49	50.82c
Calls received in this band	Free	Free	€1.01	€1.78	€2.02	€1.78
Calls made to countries in the same band or back to Ireland	†	†	€1.78	€1.78	€2.80	€1.78
Calls made from this band to EU countries	†	†	€2.80	€2.80	€2.80	€2.80
Calls made to countries in other bands	€1.51	€1.51	€2.80	€2.80	€2.80	€2.80
Calls to voicemail while roaming	†	†	€2.80	€2.80	€2.80	€2.80

Per minute billing applies to all international and roaming calls unless otherwise stated.

Texts (per message)

Message format	Sent from Ireland to EU	Sent from Ireland to outside EU	Sent within EU	Sent from or to countries outside of EU
Text	7.38c	25.41c	†	35.58c
Photo	50.82c	50.82c	50.82c	50.82c
Video	50.82c	50.82c	50.82c	50.82c

Data Roaming

Please see three.ie for the current list of our roaming partner networks in each country

Data Roaming

Data Roaming within EU	†
Data Roaming Band 2	€4.99 per MB
Data Roaming in other countries	€4.99 per MB

Rates are listed per MB but are charged per kb.

International and roaming bands

Band 1	Channel Islands, UK, Isle of Man, Jersey, Guernsey, Northern Ireland
Band 2	Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Réunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City
Band 3	USA, Canada
Band 4	Albania, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Georgia, Macedonia, Moldova, Montenegro, Russia, Serbia, Switzerland, Turkey, Ukraine.
Band 5	Rest of World
Band 6	Australia, Bahrain, Bangladesh, Bhutan, China, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Japan, Jordan, Kuwait, Kyrgyz Republic, Lebanon, Macau, Malaysia, Mongolia, New Zealand, Oman, Pakistan, Philippines, Saudi Arabia, Singapore, Sri Lanka, Taiwan, Tajikistan, Thailand, Turkmenistan, Uzbekistan, Vietnam, Yemen.

Data Roaming bands

EU Countries	Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Réunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City, United Kingdom
Band 2 Countries	Australia , Israel, Japan, Puerto Rico, South Africa, Thailand, Turkey, USA

Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables

Please call Customer Service for details of specific numbers

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

Number prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
0818	34.56c (out of allowance)
1512 (per call)	45.74c
1513 (per call)	70c
1514 (per call)	90c
1515 (per call)	€1.20
1516 (per call)	€1.80
1517 (per call)	€2.50
1518 (per call)	€3.50
1520	30c
1530	50c
1540	70c
1550, 1559, 1560	€1.20
1570	€2.40
1580	€2.95
1590, 1598, 1599	€3.50

Directory services.

Services	Enquire charge (includes text msg delivery)
National 11811 / 11850 / 11890	€ 4.26 per call (incl. 1st minute) € 2.14 per minute (each subsequent minute)
International 11860 / 11818	€ 1.32 per call (up to 1 minute) € 1.22 per minute (each subsequent minute)

Value Added SMS shortcodes

Range	Cost €
50000 - 50998	Free
51000 - 51998	Up to 16c
53000 - 53998	Up to 80c
57000 - 57998	80c or above
59000 - 59998	Adult services (prices will vary)

Other services.

You'll find the charges associated with unlocking your handset and changing your phone number below.

Charges for other services

Charges for	Price
Handset Unlock fee	Existing customers who have signed up to Three or upgraded before 1st November 2018: For handset unlock code to be provided, Prepay customers must have topped up by €130 (excluding any free credit). New customers signing up to Three or customers upgrading on or after 1st November 2018: . Prepay customers must have topped up by €100 (excluding any free credit). Please see the Three unlocking policy on www.three.ie for further information.
Change of phone number	€15.25

Credit balance refund request when porting out your number

When a customer switches from Three to another operator, the customer can request a refund of their remaining prepay credit balance. To process the refund request, an administration fee of €10.45 (inclusive of VAT) will be applied and deducted from the credit balance. The remaining credit balance minus the administrative fee will be the refund a customer is eligible for. The request for a credit refund must be made within three months from the date of switching.

Terms & Conditions

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and conditions that can be found at : www.three.ie/legal

All prices include VAT.

Per minute charging applies to all calls unless otherwise stated.

- * A call set up fee of **12c** applies to all chargeable calls from ROI to numbers within ROI and to calls back to Ireland or within country while roaming in UK, Andorra & EU.

Add-on bundles have a monthly expiry period.

5G access subject to you having a 5G ready device and being in a 5G coverage area.

Three to Three calls have a fair usage policy cap of 3,000 minutes per month for use within Republic of Ireland and whilst roaming in the EU. Calls from Republic of Ireland to EU not included.

All You Can Eat Data is available only in the Republic of Ireland.

EU fair use policy applied in respect of All You Can Eat Data,

EU roaming data allowance calculated in accordance with EU fair use policy.

All you can eat Data is available at no additional charge for prepay customers who top up by €20 every 28 days.

Footnotes

All You Can Eat Data Service

For full terms of the All You Can Eat Data service please see <https://www.three.ie/legal/terms/all-you-can-eat-data.html>

Fair Use Policies

Some Three services are subject to our fair use policy.

To make sure no one abuses this freedom, we have set monthly limits of:

- Free Three to Three applies within the Republic of Ireland only, and where under your Price Plan, Three to Three is unlimited, it is subject to fair usage policy of 3000 minutes per month.

If you exceed these limits, we may ask you to moderate your usage.

If you continue to exceed these limits, we reserve the right to suspend or terminate your service or bill you at relevant out of bundle rates in accordance with your Price Plan and the Terms for Three Services.

In accordance with Regulation (EU) 2015/2120 (“The Roaming Regulation”), an EU fair use policy is applied in respect of the All you Can Eat Data service and the applicable EU roaming data allowance is calculated in accordance with the EU fair use policy

<https://www.three.ie/legal/terms.html>

General

1. Each text / picture / video message can accommodate 160 characters. Some mobiles allow for more, these will be divided and sent in numerous messages (depending upon length). Each message will be deducted from your monthly allowance (if any) or charged at standard rates.
2. International messaging functions are subject to services arrangements with respective networks abroad. Calls and messages to these numbers are excluded from any inclusive allowance in all price plans.
3. Reconnection charge: If we have to suspend or disconnect you from the Three network, we reserve the right to charge you for reconnecting your mobile.

All reference to Ireland means Republic of Ireland

Three Customer Services
Three Ireland (Hutchison) Limited
28/29 Sir John Rogerson's Quay,
Dublin 2.

Three.ie

© Three Ireland (Hutchison) Limited. A Hutchison Whampoa company.

Published by Three Ireland (Hutchison) Limited trading as 'Three'. All rights in this publication are reserved and no part may be reproduced without the prior written permission of the publisher. 'Three' and its related images, logos and names used in this publication are trademarks of the Hutchison Whampoa group of companies. The contents of this publication are believed to be correct at the time of going to press, but any information, products or services mentioned may be modified, supplemented or withdrawn.

The provision of any products and services by Three Ireland (Hutchison) Limited is subject to Three's customer terms (available at [Three.ie](https://www.three.ie)). The customer terms will take precedence if there is any discrepancy with this publication.