## The real deal. The Prepay price guide.

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### **Prepay Price Guide – Introduction**

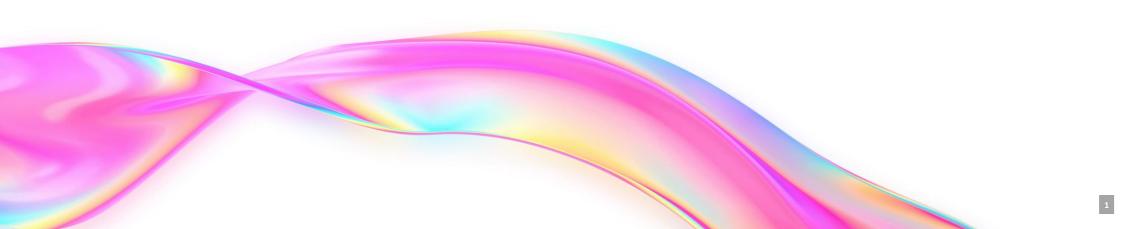
### Introduction

Welcome to the Three Prepay Price Guide. In here, you'll find all you need to know about your Prepay plan. Explore data, calls, texts, and more. You can get your price plan name by freetexting 'EVERYTHING' to 50272 anytime.

### **Price Plans**

This Three Prepay Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- Three Total Talker
- Three Super Surfer
- Three Connect Complete



### Three **Prepay**

Stay connected to family and friends with our Prepay plans. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

2

Three Total Ta	lker	Three St	uper Surfer	Three Conne	ct Complete
		Ę			र <del>े</del> रू
Keep it simple with enough tex stay connected	ts and data to		ds and share every ou Can Eat 5G data	Always be ready to share 5G Data, lots of r	
€20 every 28	days	€20	every 28 days	€25	every 28 days
Data (ROI & EU)	10GB	Data (ROI)	All you can eat	Data (ROI)	All you can eat
Text messages ROI & EU**	3000	EU data**	26GB	EU data**	32GB
Minutes for use in ROI / EU**	Unlimited	Minutes &Texts^ for u	se in ROI & EU** 200	Text messages ROI & EU	** 3000
56	5G enabled <sup>v</sup>	56	5G enabled <sup>∨</sup>	Minutes for use in ROI / El	U** Unlimited
				International Minutes <sup>†</sup>	100
				50	5G enabled <sup>v</sup>
AT	All prices include	VAT		ROI/EU out of allow	vance charges
ymbols are explained on Page 1	•				Rate
harging	Rates shown are bi allowance	lled per minute. Rates appli	cable for plan out of	Voice Calls	45c****
Connection Fee			ndlines & mobiles from ROI or a call connection fee of 12c	Call connection	12c
erms & conditions (Pricing)	T&Cs click here	····,···		Voicemail ROI	Free
Roaming countries & bands	Roaming countrie	es click here		Text message	20c
nternational countries & bands	International cour	ntries click here		MMS	25c

# Three **Prepay**

Stay connected to family and friends with our Prepay plans. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

### **ROI & EU rates and out of bundle charges**

	Three Total Talker	All other Prepay plans
Voice Calls	45c****	45c****
Call connection	12c	12c
Voicemail	Free	Free
Text message	20c	20c
MMS	25c	25c
Data ROI per MB	€1.30	€1.30
Data EU per MB	€1.30 <sup>§</sup>	0.16c

VAT	All prices include VAT
Symbols are explained on Page 13	8 & 14
Charging	Rates shown are billed per minute. Rates applicable for plan out of allowance
Connection Fee	*****All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the EU and UK are subject to a call connection fee of 12c
Terms & conditions (Pricing)	T&Cs click here
Roaming countries & bands	Roaming countries click here
International countries & bands	International countries click here



## **Roaming rates**

Roaming Call = Call made while roaming in a foreign country .

Roaming within the UK & EU included in our plans. Out of allowance rates are detailed here. Roaming add-ons are available, that may offer better value.

	Calling Ireland	Calling Local	Calling Rest of	Receiving Calls	Voicemail	SMS to	SMS to Rest of	Data
egion	(per min)	Zone (per min)	World (per min)	(per min)	(per min)	Ireland & EU	World	(per MB)
UK	45c	45c	€2.80	€0.00	0c	20c	35c	0.16c <sup>§</sup>
EU	45c	45c	€2.80	€0.00	0c	20c	35c	0.16c <sup>§</sup>
Australia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Brazil	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Canada	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
China	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Egypt	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Hong Kong	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
India	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Israel	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Japan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Mexico	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Morocco	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
New Zealand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Pakistan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Philippines	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Russia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Saudi Arabia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Singapore	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
South Africa	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Switzerland	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	0.16c
Thailand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Turkey	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
United Arab Emirates	s €2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
USA	€1.41	€1.41	€2.80	€2.02	€1.78	35c	35c	€4.99
Vietnam	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99



#### Additional information in links below

Roaming Boosters

Roaming Countries & Bands

Interactive section on website

Terms & Conditions (Pricing)

## Roaming rates contd. Roaming Call = Call made while roaming in a foreign country .

Roaming Rates								
Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
Roam1	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Roam2	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam3	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam4	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam5	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam6	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam7	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Roam8	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Satellite	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99



### Additional information in links below

Roaming Countries & Bands

Terms & Conditions (Pricing)

## **Standard International rates**

**International call** = Call made from Ireland to an International number. **International Text** = Text sent to an international number while you are in Ireland. **International add-ons** are available for a lot of the countries listed here that may offer better value.

nternational rates		
Region	Voice (per min)	SMS
UK	23c	7.38c
EU	23c	7.38c
Australia	30c	25c
Brazil	30c	25c
Canada	25c	25c
China	2.46c	25c
Egypt	€2.50	25c
Hong Kong	2.46c	25c
India	30c	25c
Israel	59c	25c
Japan	30c	25c
Mexico	59c	25c
Могоссо	€1.00	25c
New Zealand	30c	25c
Pakistan	30c	25c
Philippines	30c	25c
Russia	59c	25c
Saudi Arabia	30c	25c
Singapore	59c	25c
South Africa	30c	25c
Switzerland	€1.00	25c
Thailand	59c	25c
Turkey	30c	25c
UAE	€2.50	25c
USA	25c	25c
Vietnam	59c	25c

egion	Voice (per min)	SMS
Band 1	30c	25c
Band 2	59c	25c
Band 3	€1.00	25c
Band 4	€3.99	25c
Band 5	€3.99	25c
and 6	€3.99	25c
atellite	€7.38	25c

Roaming and International MMS (per messa	age)
Photo	50c
Video	50c

#### Additional information in links below

International Add Ons

International Countries & Bands

Terms & Conditions (Pricing)

# **Boost it!**

**Prepay Roaming Day Pass** 

2 GB of data per day

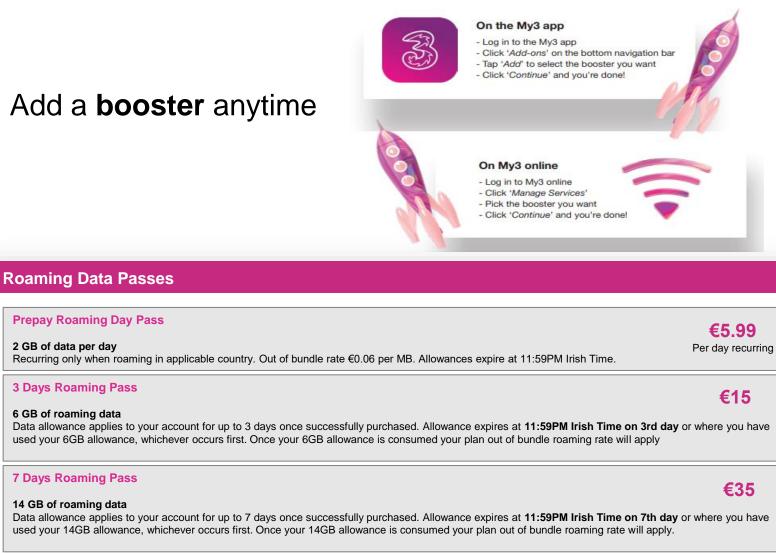
**3 Days Roaming Pass** 

7 Days Roaming Pass

14 GB of roaming data

6 GB of roaming data

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions click here



#### Countries included in above 3 Roaming passes:

Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.

## **Boost it!**

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions click here

Booster Name	Duration	Cost	Allowance	Туре	Available with plan
Voice Booster	28 Day	€5	100 Mins	Once off & Recurring versions	Three Super Surfer
Text Booster	28 Day	€5	100 texts	Once off & Recurring versions	Three Super Surfer
Data Booster	28 Day	€5	1 GB	Once off & Recurring versions	Three Total Talker
International Mins Booster (EU and 25 ∝ other countries)	28 Day	€5	100 Mins	Once off & Recurring versions	Three Total Talker Three Super Surfer Three Connect Complet

## Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables

#### Calls, Data and Fax to other phone numbers (per minute unless otherwise stated) Rates Number prefix Free (standard roaming rates 1913 (0833333333), 1744 (0833333444) apply to calls from abroad) Free 1800, 00800 0818 45c (out of allowance) 1512 (per call) 50c 1513 (per call) 70c 1514 (per call) 90c 1515 (per call) €1.20 €1.80 1516 (per call) 1517 (per call) €2.50 1518 (per call) €3.50 1520 30c 1530 50c 1540 70c 1550, 1559, 1560 €1.20 €2.40 1570 1580 €2.95 €3.50 1590, 1598, 1599

Terms & Conditions (Pricing)

### **Directory services.**

Services	Enquire charge (includes text msg delivery)	
National 11811 / 11850 / 11890	€ 4.26 per call per connection (up to 1 min)	
International 11860 / 11818	€ 2.14 per minute (each subsequent minute)	
Value Added SMS shortcodes	5	
Range	Cost €	
50000 - 50998	Free	
51000 - 51998	Up to 16c	
53000 - 53998	Up to 80c	
57000 - 57998	80c or above	
59000 - 59998	Adult services (prices will vary)	

### Other services.

You'll find the charges associated with unlocking your handset and changing your phone number below.

Charges for	Price
Handset Unlock fee	Existing customers who have signed up to Three or upgraded before 1st November 2018: For handset unlock code to be provided, Prepay customers must have topped up by €130 (excluding any free credit). New customers signing up to Three or customers upgrading on or after 1st November 2018: . Prepay customers must have topped up by €100 (excluding any free credit). Please see the Three unlocking policy on www.three.ie for further information.

#### Credit balance refund request when porting out your number

When a customer switches from Three to another operator, the customer can request a refund of their remaining prepay credit balance. To process the refund request, an administration fee of €10.45 (inclusive of VAT) will be applied and deducted from the credit balance. The remaining credit balance minus the administrative fee will be the refund a customer is eligible for. The request for a credit refund must be made within three months from the date of switching

### **Roaming Band to Country List**

#### EU (inc UK)

Aland Islands, Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Caribbean Islands (Guadeloupe, French Guiana, Martinque, St Martin , St Barthelemy), Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mayotte Reunion, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom (incl Northern Ireland, Isle of Man & Channel Islands)

#### **Individual Bands**

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, USA, Vietnam

#### Roam 1

Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia&Herzegovina, Indonesia, Jordan, Lebanon, Malaysia, Moldova, Montenegro, North Macedonia, Oman, Serbia, Sri Lanka, Ukraine

#### Roam 2

Angola, Bahrain, Botswana, Cambodia, Caribbean Netherlands, Cuba, Faroe Islands, Gambia, Ghana, Grenada, Ivory Coast, Kazakhstan, Kenya, Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles (Caribbean Netherlands, Curacao, and Sint Maarten), Nicaragua, Nigeria, North Korea, Paraguay, Qatar, South Korea, Taiwan, Tunisia, Vanuatu, Zambia

#### Roam 3

American Samoa, Anguilla, Antigua&Barbuda, Argentina, Aruba, Bahamas, Barbados, Bermuda, Bolivia, Chile, Colombia, Costa Rica, Dominica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Lucia, Saint Vincent and the Grenadines, St Kitts, Trinidad&Tobago, Turks&Caicos Islands, Uruguay, Venezuela, Western Samoa

#### Roam 4

Afghanistan, Algeria, Papua New Guinea

#### Roam 5

Belize, Brunei, Guam, Iran, Iraq, Northern Mariana Islands, Senegal, South Sudan, Sudan

#### Roam 6

Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria

#### Roam 7

Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Democratic Republic of Congo, Djibouti, Eritrea, Eswatini, Ethiopia, Gabon, Greenland, Guinea, Guinea-Bissau, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Rwanda, San Marino, Sierra Leone, Somalia, Tanzania, Uganda, Yemen, Zimbabwe

#### Roam 8

Bhutan, British Virgin Islands, Cayman Islands, Comoros, Cook Islands, East Timor, Falkland Islands, Fiji, Kiribati, Kyrgyzstan, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia (Federated States of), Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Norfolk Island, Palestine, Sao Tome&Principe, Seychelles, Solomon Islands, St Helena&Ascension Island, St Pierre&Miquelon, Suriname, Tajikistan, Togo, Tonga, Turkmenistan, Tuvalu, US Virgin Islands, Uzbekistan, Wallis&Futuna

#### Satellite

In flight, Ship/Ferry, Land (for example INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners)

### **International Band to Country List**

#### EU (inc UK)

Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Caribbean Islands (Guadeloupe, French Guiana, Martinque, St Martin ,St Barthelemy), Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mayotte Reunion, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovakia, Slovenia, Spain, St Pierre&Miquelon, Sweden, United Kingdom (incl Northern Ireland, Isle of Man & Channel Islands)

#### **Individual Bands**

Alaska, Australia, Brazil, Canada, China, Egypt, Hawaii, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, USA, Vietnam

#### Band 1

Albania, Bangladesh, Moldova, North Macedonia, Taiwan, Ukraine

#### Band 2

Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sint Maarten, South Korea, Sri Lanka, Zimbabwe

#### Band 3

Anguilla, Antigua&Barbuda, Bahamas, Barbados, Bermuda, Bosnia&Herzegovina, Cayman Islands, Dominica, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyzstan, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Lucia, San Marino, Serbia, St Kitts, Tajikistan, Trinidad&Tobago, Tunisia, Turkmenistan, Turks&Caicos Islands, US Virgin Islands

#### Band 4

Afghanistan, Angola, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Kosovo, Laos, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles (Caribbean Netherlands, Curacao), Nicaragua, North Korea, Oman, Panama, Paraguay, Peru, Qatar, Saint Vincent and the Grenadines, Syria, Uruguay, Uzbekistan, Vanuatu, Venezuela, Yemen

#### Band 5

Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Democratic Republic of Congo, Djibouti, Equatorial Guinea, Eritrea, Eswatini, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Ivory Coast, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Sao Tome&Principe, Senegal, Seychelles, Sierra Leone, Somalia, South Sudan, St Helena&Ascension Island, Sudan, Suriname, Tanzania, Uganda, Zambia

#### Band 6

American Samoa, Brunei, Cook Islands, Diego Garcia, Fiji, Guam, Kiribati, Marshall Islands, Micronesia (Federated states of), Nauru, New Caledonia, Niue, Norfolk Island, Northern Mariana Islands, Palau, Papua New Guinea, Solomon Islands, Togo, Tonga, Tuvalu, Wallis&Futuna, Western Samoa

#### Satellite

In flight, Ship/Ferry, Land (for example INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners)

### **Terms & Conditions**

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and conditions that can be found at : www.three.ie/legal

### General

All prices include VAT

All You Can Eat Data for use in Republic of Ireland only.

Rates shown are charged per minute. Rates applicable for plan out of allowance charges if you have not activated your selected plan or topped up by a sufficient amount to activate your selected plan. Ireland means Republic of Ireland

- Top up If you top up with the minimum amount for your plan or greater in one top up (e.g. €20 or higher for Three Total Talker), with allowances remaining, and your plan is still within its 28-day cycle, your top up will immediately activate the plan and your allowances will reset for another 28-day benefit period. Any remaining allowances at that time will not carry over to your new 28-day benefit period.
- v 5G access subject to you having a 5G ready device and being in a 5G coverage area.
- Minutes/Texts are available for calls and texts to Republic of Ireland and on EU networks when roaming in the EU.
- \*\* EU countries found here
- \*\*\*\*\* All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the UK and EU are subject to a call connection fee..
- § UK/EU Data roaming rate on Three Total Talker plan is higher (see table on Page 4 for details)

### **Boosters**

#### General

Boosters are either recurring or once off.

Recurring boosters are reapplied every 28 days.

Non-recurring boosters will expire after 28 days, unless you consume all your booster allowance before the 28-day expiry. Some boosters are not available on certain plans. Roaming 1, 3 & 7 day pass allowances expire at 11:59pm Irish time

#### ∧ International (25 countries)

EU, UK, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

## **Terms & Conditions Cont.**

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and Conditions that can be found at : www.three.ie/legal

### **Plan Allowances**

Minutes/ Texts units allowance applies to:

#### ROI (calls made/texts sent while in Republic of Ireland)

Voice calls made to landlines and mobiles within the Republic of Ireland,

Calls made to Irish non-geographic numbers (0818)

Texts sent to Irish mobile numbers and Irish landline numbers

#### EU (calls made/texts sent while roaming in the EU)

Calls made while roaming in EU to other EU numbers and back to Republic of Ireland Texts sent while roaming in EU to other EU numbers and back to Republic of Ireland Per minute billing applies to all roaming calls unless otherwise stated.

#### Minutes/Texts units' allowance does NOT include:

#### ROI / EU

Calls to voicemail

Calls to ROI premium rate numbers, directory inquiries numbers Texts to ROI premium rate numbers, directory inquiries numbers

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

#### † International

International Minute units for selected Prepay plans can be used for voice calls to landlines, mobiles, non-geographic numbers, premium numbers and other numbers using an international prefix (e.g. UK 0044) where each unit equals 1 voice minute from Republic of Ireland to international numbers in the following destinations:

UK, EU, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

Per minute billing applies to all international calls unless otherwise stated.

#### International

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

Three Customer Services Three Ireland (Hutchison Limited) 28/29 Sir John Rogerson's Quay, Dublin 2.

#### Three.ie

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