

Three Roaming Passes Bill Pay Add-ons – Bill Pay

1. The following Terms and Conditions for the Three Roaming Passes Add-ons for Three Bill Pay customers are in addition to the consumer Terms for Services at <https://www.three.ie/pdfs/legal/smallprint.pdf> and https://www.three.ie/web/uploads/pdfs/terms/consumer/The_General_Terms_Three_Service.pdf
2. The Three Roaming Passes Add-on (the “Pass(es)”) are available on Three Bill Pay to voice consumer customers on one of the price plans set out at paragraph 4 below only, who opt in to or purchase the Pass. Billpay Roaming Day Pass/Roaming Billpay Day Pass, Roaming Day Pass 1 and Roaming Day Pass 2 are only available to Three Bill Pay customers who have any of those Passes on their account as at 30th May 2024 and none of Billpay Roaming Day Pass/Roaming Billpay Day Pass, Roaming Day Pass 1 and Roaming Day Pass 2 may be added by customers after 30th May 2024. From 30th May 2024 only Roaming Day Pass 2GB can be selected as a new Pass by Three Bill Pay customers and from DD June 2024 3 Days Roaming Pass and 7 Days Roaming Pass may be added. Please note that you may not select Billpay Roaming Day Pass/Roaming Billpay Day Pass with either Roaming Day Pass 1 or Roaming Day Pass 2 at the same time. It is not possible to reapply Roaming Day Pass 1 and/or Roaming Day Pass 2 if you remove either or both from your account. The respective destinations and the Pass charges are set out in the table at paragraph 6 below.
3. To opt into a Pass you should visit My3 (on app or at three.ie), any Three store or contact Three Customer Care.
4. The price plans which are eligible for the Roaming Passes are as follows:
 - 3 Bill Pay 200 5G
 - 3 Bill Pay 400 5G
 - 3 Bill Pay Unlimited 5G
 - 3 Bill Pay Unlimited 5G SIMO 30 Day
 - 3 Bill Pay 5G SIMO 12M
 - 3 Bill Pay 200 5G 12M
 - 3 Bill Pay 400 5G 12M
 - 3 Bill Pay Unlimited 5G 12M
 - 3 Bill Pay 100
 - 3 Bill Pay 300
 - 3 Bill Pay Unlimited
 - 3 Bill Pay Unlimited Plus
 - 3 Bill Pay 100 12m
 - 3 Bill Pay 300 12m

- 3 Bill Pay Unlimited 12m
- 3 Bill Pay Unlimited Plus 12m
- 3 Bill Pay Unlimited SIM Only
- 3 Bill Pay Unlimited SIMO 12m
- 3 Bill Pay Unlimited + SIMO 12m
- 3 Unlimited Select SIMO

5. Once a one Day Pass is applied(Billpay Roaming Day Pass/Roaming Billpay Day Pass , Roaming Day Pass 1, Roaming Day Pass 2 or Roaming Day Pass 2GB) it will remain on your account. It will only be triggered once a data session is detected in the appropriate zone selected. If you opt out of a Pass the default roaming rates will apply as per the pricing published for your price plan at <https://www.three.ie/legal/pricing.html>. If you wish to opt out you must call Three Customer Care.

6. The Passes apply to services used in the countries listed in the following table;

	Billpay Roaming Day Pass/Roaming Billpay Day Pass (not available for selection after 30th May 2024)	Roaming Day Pass 1 (not available for selection after 30th May 2024)	Roaming Day Pass 2 (not available for selection after 30th May 2024)	Roaming Day Pass 2GB	3 Days Roaming Pass	7 Days Roaming Pass
Daily Allowance	1GB per day. There are no voice call or other allowances with this Pass.	1GB per day/unlimited voice calls to Republic of Ireland and local calls made within a zone inclusive country	1GB per day/unlimited voice calls to Republic of Ireland and local calls made within a zone inclusive country	2GB per day. There are no voice call or other allowances with this Pass.	6GB for three days. There are no voice call or other allowances with this Pass.	14GB for seven days. There are no voice call or other allowances with this Pass.
Daily charge when activated	€3.99 inc VAT per day	€3.99 inc VAT per day	€3.99 inc VAT per day	€5.99 inc VAT per day	€15 inc VAT for three days	€35 inc VAT for seven days
Out of allowance usage rate	€0.06 per MB	€0.06 per MB	€0.06 per MB	€0.06 per MB	As per Plan roaming rates at https://www.three.ie/legal/pricing.html	As per Plan roaming rates at https://www.three.ie/legal/pricing.html

Countries included	Albania, Andorra, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine,	USA Canada Australia New Zealand Turkey Israel South Africa	UAE China Japan Singapore Brazil India Philippines Mexico Vietnam Hong Kong	Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda,	Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey,	Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Uzbekistan, Vietnam, Virgin Islands (US), Zambia
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	United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.			Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia	Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia	
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7. For one day Passes, a daily charge applies when you commence a data session and only a data session will trigger the Pass. For Roaming Day Pass 1 and Roaming Day Pass 2, unless you process a data session to trigger the Pass you will also be unable to avail of the unlimited call element of the Pass and you will pay for calls at out of bundle rates applicable to your price plan. For this charge you receive the (A) daily data allowance after which an additional per MB usage rate of 6c per MB inc VAT applies and (B) unlimited calls back to Ireland from any zone country within your zone and calls made within the relevant zone country (but excluding certain call types set out below at paragraph 13) and unlimited calls received in the zone country. Calls to voicemail are also included. There are no voice or call allowances with Billpay Roaming Day Pass/Roaming Billpay Day Pass/Roaming Day Pass 2GB, /3 Days Roaming Pass and 7 Day Roaming Pass each of which is a data only Pass.

8. We will notify you when we see that data usage has reached 80% of your daily 1GB or 2GB data allowance or 80% of the 6GB for the 3 Days Roaming Pass or of the 14GB for the 7 Days Roaming Pass and when you have reached the full daily 1GB or 2GB data allowance or the 6GB for the 3 Days Roaming Pass or the 14GB for the 7 Days Roaming Pass. This notification may be received when you have passed the allowance. We will use reasonable efforts to deliver notifications in a timely manner however the notifications are approximate indications of your usage and spend and due to processing times of recent account activity some usage may be excluded at time of notification. Any additional data used beyond the Daily Passes daily allowance or 3 & 7 Day Passes allowance will be charged as per table on paragraph 6 above.

9. Where you have selected one or more of the Passes, there is no subscription charge for the Pass and the daily charge is only applied when you initiate a data session while roaming in a zone country relevant to the Passes, as set out in the table above.

For one day Passes, the Pass daily data allowance can be used between 00.00hrs and 23.59 hrs (Irish time). Whilst travelling it is recommended that you check the time in Ireland. Unused data allowances cannot be carried over to the next day. If your data usage/session continues after midnight on which a one day Pass expires, the Pass will be triggered to reapply. To avoid additional charges, Three recommends you complete your data session before midnight (Irish time). Neither of 3 Days Roaming Pass nor 7 Days Roaming Pass will reapply via usage and must be readded by you if you wish to reapply either.

10. There is no carryover of Pass unused data or in the case of Roaming Day Pass 1 and Roaming Day Pass 2, voice allowances.

11. For Roaming Day Pass 1 and Roaming Day Pass 2, only calls to standard mobiles and standard landlines are included. Local calls made within the relevant Pass zone country you are roaming in

are also included. However all premium rate, directory enquiries and non-geographic numbers other than calls to 0818 and 076 are excluded as are international calls other than calls back to Ireland.

12. You are responsible for the management of your mobile device configurations and should be aware that updates and connections can incur data usage. You are wholly responsible for any associated costs while roaming. Where your mobile device is setup for automatic data updates, connections on your mobile device are considered to be with your consent and so data roaming charges will apply. To avoid unexpected data usage while roaming due to automatic updates and connections it is recommended that these be disabled whilst travelling and manual connections be made when needed. Please refer to device manual or application settings for detailed instructions.

13. Three reserves the right to limit your usage of a Pass and its constituent elements where Three deems that your usage of the Pass services is for commercial purposes or is excessive.