

Three Prepay Roaming Passes Add-ons – Consumer Prepay

1. The following Terms and Conditions for the Three Roaming Passes Add-ons for Three Prepay customers are in addition to the consumer Terms for Services at <https://www.three.ie/pdfs/legal/smallprint.pdf> and https://www.three.ie/web/uploads/pdfs/terms/consumer/The_General_Terms_Three_Service.pdf
2. The Three Roaming Passes Add-ons (the “Pass (es)”) are available on Three Prepay to voice consumer customers on one of the price plans set out at the table on paragraph 6 below only, who opt in or purchase the Pass. Prepay Roaming Day Pass, Roaming Day Pass 1 and Roaming Day Pass 2 are only available to Three Prepay customers who have any of those Passes on their account as at 15th May 2024 and none of Prepay Roaming Day Pass, Roaming Day Pass 1 and Roaming Day Pass 2 may be added by customers after 15th May 2024. From 16th May 2024 only Roaming Day Pass 2GB can be selected as a new Pass by Three Prepay customers and from 31st July 2024 3 Days Roaming Pass and 7 Days Roaming Pass may be purchased. Please note that you may not select Prepay Roaming Day Pass 2GB with Prepay Roaming Day Pass/Roaming Prepay Day Pass or either with Roaming Day Pass 1 or Roaming Day Pass 2 at the same time. It is not possible to reapply Prepay Roaming Day Pass/Roaming Prepay Day Pass, Roaming Day Pass 1 and/or Roaming Day Pass 2 if you remove either or all from your account.
3. The respective destinations, plans available with the Passes and the Passes charges are set out in the table at paragraph 6 below.
4. To opt into a Pass, or to purchase one, you should visit My3 (on app or at three.ie), any Three Store or contact Three Customer Care.
5. Once a Daily Pass is applied it will remain on your account. You must have sufficient credit on your Three prepay account for the Daily Pass to reactivate. It will only be triggered once a data session is detected in the appropriate zone selected. If you have insufficient credit on your Three Prepay account or you opt out of a Pass the default roaming rates will apply as per the pricing published for your price plan at <https://www.three.ie/legal/pricing.html>. If you wish to opt out of a Pass you must call Three Customer Care.
6. The Passes apply only to services used in the countries listed in the following table;

| Roaming Pass Name | Prepay Roaming Day Pass / Roaming Prepay Day Pass (unavailable for selection after 15 th May 2024) | Roaming Day Pass 1 (unavailable for selection after 15 th May 2024) | Roaming Day Pass 2 (unavailable for selection after 15 th May 2024) | Roaming Day Pass 2GB / 2GB Roaming Daily Pass* | 3 Days Roaming Pass / 3Days Pass Roaming* | 7 Days Roaming Pass / 7Days Pass Roaming* |
|-------------------|---|--|--|--|--|---|
| Allowance | 1GB per day. There are no voice call or other | 1GB per day/unlimited voice calls to | 1GB per day/unlimited voice calls to Republic | 2GB per day. There are no voice call | 6GB for up to three days. There are no voice call or | 14GB for up to seven days. There are no voice |

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| | allowances with this Pass. | Republic of Ireland and local calls made within a zone inclusive country. | of Ireland and local calls made within a zone inclusive country. | or other allowances with this Pass. | other allowances with this Pass. | call or other allowances with this Pass. |
| Charge | €3.99 inc VAT per day when activated | €3.99 inc VAT per day when activated | €3.99 inc VAT per day when activated | €5.99 inc VAT per day when activated | €15 inc VAT for three days or 6GB whichever occurs first when purchased in advance | €35 inc VAT for seven days or 14GB whichever occurs first, when purchased in advance |
| Available with Plans | <ul style="list-style-type: none"> ➤ 3 Prepay ➤ 3 Prepay 30 ➤ 3 Prepay 15 ➤ 3 Prepay 20 ➤ 3 Prepay 20 Welcome ➤ 3 Prepay Hero | <ul style="list-style-type: none"> ➤ 3 Prepay ➤ 3 Prepay 30 ➤ 3 Prepay 15 ➤ 3 Prepay 20 ➤ 3 Prepay 20 Welcome ➤ 3 Prepay 20 Welcome ➤ 3 Prepay Hero | <ul style="list-style-type: none"> ➤ 3 Prepay ➤ 3 Prepay 30 ➤ 3 Prepay 15 ➤ 3 Prepay 20 ➤ 3 Prepay 20 Welcome ➤ 3 Prepay Hero | <ul style="list-style-type: none"> ➤ *3 Prepay – from 31st July 2024 ➤ 3 Prepay 30 ➤ 3 Prepay 15 ➤ 3 Prepay 20 ➤ 3 Prepay 20 Welcome ➤ 3 Prepay Hero ➤ Three Total Talker ➤ Three Super Surfer ➤ Three Connect Complete | <ul style="list-style-type: none"> ➤ *3 Prepay – from 31st July 2024 ➤ 3 Prepay 30 ➤ 3 Prepay 15 ➤ 3 Prepay 20 ➤ 3 Prepay 20 Welcome ➤ 3 Prepay Hero ➤ Three Total Talker ➤ Three Super Surfer ➤ Three Connect Complete | <ul style="list-style-type: none"> ➤ *3 Prepay – from 31st July 2024 ➤ 3 Prepay 30 ➤ 3 Prepay 15 ➤ 3 Prepay 20 ➤ 3 Prepay 20 Welcome ➤ 3 Prepay Hero ➤ Three Total Talker ➤ Three Super Surfer ➤ Three Connect Complete |
| Countries included | Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and | USA Canada Australia New Zealand Turkey Israel | UAE Hong Kong China Japan Singapore Brazil India Philippines | Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and | Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and | Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and |

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| | Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, | South Africa | Mexico Vietnam | Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South | Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, | Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, |
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| | Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia. | | | Africa, Sri Lanka, Switzerland , Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia | Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia | Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia |
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7. If you have a Roaming Day Pass on your account, a daily charge applies when you commence a data session and only a data session will trigger the Pass. For Roaming Day Pass 1 and Roaming Day Pass 2, unless you process a data session to trigger the Pass you will also be unable to avail of the unlimited call element of the Pass and you will pay for calls at out of bundle rates applicable to your price plan. For this charge you receive the (A) daily data allowance after which an additional per MB usage rate of 6c per MB inc VAT applies and (B) unlimited calls back to Ireland from any zone country within your zone and calls made within the relevant zone country (but excluding certain call types set out below at paragraph 14) and unlimited calls received in the zone country. Calls to voicemail are also included. There are no voice or call allowances with Prepay Roaming Day Pass/Roaming Prepay Day Pass/ Roaming Day Pass 2GB/3 Days Roaming Pass and 7 Day Roaming Pass each of which is a data only Pass.
8. We will notify you when we see that data usage has reached 80% of your daily 1GB or 2GB data allowance or 80% of the 6GB for the 3 Days Roaming Pass or of the 14GB for the 7 Days Roaming Pass and when you have reached the full daily 1GB or 2GB data allowance or the 6GB for the 3 Days Roaming Pass or the 14GB for the 7 Days Roaming Pass. This notification may be received when you have passed the allowance. We will use reasonable efforts to deliver notifications in a timely manner however the notifications are approximate indications of your usage and spend and due to processing times of recent account activity some usage may be excluded at time of notification. Any additional data used beyond the Daily Passes daily allowance or 3 or 7 Day Passes allowance will be charged as per table at paragraph 6 above and the out of allowance rates apply from when you consume all of your allowance or when your Day Pass expires after 3 days for the 3Day Roaming Pass or 7 days for the 7Days Roaming Pass, whichever occurs first.
9. Where you have selected one or more of the Daily Passes, there is no subscription charge for the Pass and the daily charge is only applied when you initiate a data session while roaming in a zone country relevant to the Passes, as set out in the table above.

10. For One Day("Daily Passes"), the Pass daily data allowance can be used between 00.00hrs and 23.59 hrs (Irish time). Whilst travelling it is recommended that you check the time in Ireland. Unused data allowances cannot be carried over to the next day. For 3 Day Passes allowances expire after you have used all of your allowance or at 23.59 on the third day, whichever occurs first. For the 7 Days Pass and at 23.59 on the seventh day for the 7 Days Roaming Pass, whichever occurs first
11. If your data usage/session continues after midnight on which a Daily Pass expires, the Pass will be triggered to reapply. To avoid additional charges, Three recommends you complete your data session before midnight (Irish time). Neither of 3 Days Roaming Pass nor 7 Days Roaming Pass will reapply via usage and must be purchased again by you if you wish to reapply either.
12. There is no carryover of Pass unused data or in the case of Daily, 3 Day or & Days Roaming Passes and for Roaming Day Pass 1 and Roaming Day Pass 2, of voice allowances.
13. For Roaming Day Pass 1 and Roaming Day Pass 2, only calls to standard mobiles and standard landlines are included. Local calls made within the relevant Pass zone country you are roaming in are also included. However all premium rate, directory enquiries and non-geographic numbers other than calls to 0818 and 076 are excluded as are international calls other than calls back to Ireland.
14. Customer can add a Daily Pass, 3 Days Pass and 7 Days Pass at the same time. In such cases, and if the plan has Data allowance to be used on visited roaming country, then Plan allowance to be consumed first, the 3 Day Pass allowance to be consumed next, 7 Day Pass allowance to be consumed next, Daily pass allowance to be consumed last (if on the account), out of allowance rates apply thereafter.
15. You are responsible for the management of your mobile device configurations and should be aware that updates and connections can incur data usage. You are wholly responsible for any associated costs while roaming. Where your mobile device is setup for automatic data updates, connections on your mobile device are considered to be with your consent and so data roaming charges will apply. To avoid unexpected data usage while roaming due to automatic updates and connections it is recommended that these be disabled whilst travelling and manual connections be made when needed. Please refer to device manual or application settings for detailed instructions.
16. Three reserves the right to limit your usage of a Pass and its constituent elements where Three deems that your usage of the Pass services is for commercial purposes or is excessive.