



Three BeFree Terms

The following terms and conditions for the "Three BeFree" price plan are in addition to and form part of the terms and conditions of the Three Service. Activation by you to the Three BeFree price plan is deemed to be your agreement to these terms and conditions.

Three will endeavour to activate The Three BeFree price plan within 24 hours of registering.

The Three BeFree price plan entitles you to 45c per minute on national voice calls (excluding voicemail and premium rate numbers) to all Irish landlines and Irish mobile numbers or to ROI and EU numbers when Roaming in EU (excluding voicemail and premium rate numbers).

A call set up charge of 12c applies to all connected domestic calls including calls to Irish landlines and mobiles and EU numbers when Roaming in EU (excluding voicemail and premium rate numbers). All charges are shown and billed per minute and you will be billed a full minute for each part of a minute used.

Three BeFree Price Plans (Prepay)

The following terms and conditions of the BeFree Price Plans are in addition to the General Terms for Services and any other terms provided to you. Please read the details of the Price Plans and Price Plan Rules carefully. Please note that your selection of one of the Three BeFree Price Plans is deemed by us to be your agreement to these terms and conditions.

The following Three BeFree Price Plans are available:

Plan Name	Plan Benefits	Keyword to 50272
BeFree Talk	The Talk Price Plan gives unlimited calls to Irish mobiles and landlines while in the Republic of Ireland, and to Irish and EU numbers while Roaming in the EU, for up to 28 days when you have topped up by	TALK



€20 or more in one payment. Once you top up by €20 or more in one payment a €10 charge will be applied and the plan benefits activate. Activation of benefits will be confirmed by text. Please note that the €10 charge applies each time you top up by €20 or more in one payment.

BeFree Text	The Text Price Plan gives unlimited texts to any Irish mobile while in the Republic of Ireland, and to Irish and EU numbers while Roaming in the EU, for up to 28 days when you have topped up by €20 or more in one payment. Activation of benefits will be confirmed by text.	TEXT
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BeFree Internet	The BeFree Internet Price Plan gives mobile internet use within the Republic of Ireland or the EU subject to a fair use limit of 7.5GB per 28 days . The Price Plan also gives 350 texts to any Irish mobile while in the Republic of Ireland, and to Irish and EU numbers while Roaming in the EU, for up to 28 days when you have topped up by €20 or more in one payment. Once you top up by €20 or more in one payment a €10 charge will be applied and the plan benefits will activate. This €10 charge applies each time you top up by €20 or more in one payment. If you complete a new minimum top up you will not carry over unused allowances from your previous top up period. The 350 texts will be applied first and the internet allowance will then follow. A confirmation text will be sent when the Price Plan benefits have been applied. When this Price Plan is selected you replace any existing data add-ons with the unlimited internet allowance once you complete a minimum top up. Standard rates apply outside Price Plan allowances. See below details on moving to or from the BeFree Internet Price Plan. The BeFree Internet Price Plan is not available as an unlimited product for purposes	INTERNET
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other than internet access on your mobile phone device, (such as tethering). Please review the BeFree Fair Use Policy below.

BeFree
International

The International Plan gives unlimited calls to Irish mobiles and landlines while in the Republic of Ireland, and to Irish and EU numbers while Roaming in the EU, and 40 minutes to select international landlines/mobiles, while in the Republic of Ireland for up to 28 days. The benefits apply when you top up by €25 or more in one payment. Once you top up a €15 charge is applied and the plan benefits activate. Activation is confirmed by text. This €15 charge applies each time you top up by €25 or more in one payment. Standard charges apply once you have used your 40 international minutes. Please note for some countries there are lower.

INTALK

BeFree Anytime

The BeFree Anytime Price Plan gives unlimited any network calls to Irish mobiles and landlines, unlimited any network texts to Irish mobiles and 1 0GB data in the Republic of Ireland for up to 28 days. These benefits are also available if you are Roaming in the EU. The benefits apply when you have topped up by €30 or more in one payment. Once you top up by €30 or more in one payment a €30 charge will be applied and the plan benefits will activate. This €30 charge applies each time you top up by €30 or more in one payment. If you complete a new minimum top up you will not carry over unused allowances from your previous top up period. A confirmation text will be sent when the Price Plan benefits have been applied. Once this Plan is selected you will replace any existing Prepay data Add on with a 10GB allowance once you complete a minimum top up. Standard rates apply if you use your text or data allowance and/or the 28 day period expires. If you have used

Anytime



the 'Lend me' service prior to your minimum top up and lend me charges are due for recovery then they will be taken from your next minimum top up. You will need to ensure that you top up by more than €30 to ensure the full price plan benefits activate on your Anytime plan. Please note if the lend me credit is taken partial Price Plan benefits may still be provided.

BeFree Talk 10 The BeFree Talk10 Price Plan allows you to make unlimited calls to any Three mobile number for up to 28 days while in the Republic of Ireland when you have topped up by €10 in one payment every 28 days. Activation of benefits will be confirmed by text.

Top Up Requirements: Once your BeFree Plan has been activated and confirmed the BeFree Price Plan benefits apply when you complete the minimum top up requirement applicable to your Price Plan in one payment. Please note the benefits will not apply to Top Ups made before activation of your Price Plan is confirmed by text message.

The minimum top up provides Price Plan benefits for up to 28 days or until the allowances are used (whichever is first). If you top up before the end of the 28 day term, then a new 28 day term starts. If you fail to complete the minimum top up before the end of a 28 day term, then you will lose the Price Plan benefits and will be charged standard rates. If you change to another Plan then a new minimum top up is required to activate your new Price Plan benefits.

There is no carry forward of unused benefits if you change Price Plan or if you complete a new minimum top up before your 28 day benefit period expires. We will attempt to send a reminder to top up before your benefit period expires, however we will not be responsible if for any reason a reminder is delayed, not received or cannot be sent.

It is recommended that you top up by less than the minimum amount if you want retain Price Plan benefits for the full 28 day period. Please note any bonus credit that you receive will not count towards your minimum top up requirement.



Top Up Expiry

Effective from 1st December 2020, any top up credit on your account will expire after 180 days. Your Three Prepay account credit will expire 180 days from the date that your account was last topped up. For any pre-existing credit on your account as of 1 December 2020, the expiry date for that credit will start from 1 December 2020. If you do not use your top up credit or add another top up credit within the 180 days, the credit will expire and your balance will be set to zero. When you top up again, your expiry date will be 180 days from this new date.

Top Up Credit Expiry Example

Customer 1 - Starting Balance Before Top Up €1

Date	Credit Expiration Date	Amount Topped Up	Balance
01/12/2020	30/05/2021	20	21
01/06/2021	Expired	NO TOP UP	20

Customer 2 - Starting Balance Before Top Up €9

Date	Credit Expiration Date	Amount Topped Up	Month End Balance
01/12/2020	30/05/2021	20	29
01/04/2021	28/09/2021	20	49

Automatic Plan charges: An automatic charge of €10 applies on the BeFree Talk and BeFree Internet Price Plans. On the BeFree International Price Plan there is an automatic charge of €15. On the BeFree Anytime Price Plan there is an automatic charge of €30. Please note the Price Plan automatic charge will be applied to your chosen services each time you top up by the minimum amount (or more) in one payment. Your benefits will apply for up to a maximum of 28 days each time you complete the minimum top up.



On the BeFree Internet Price Plan the text allowance will be lost when another minimum top up is applied. Please note if you purchase an Internet Add On/Internet Gift Card, and subsequently top up by the required minimum amount or more in one go, it will replace any remaining internet allowance.

Add ons: You should check any Add ons you have before availing of a BeFree Price Plan as you may decide they are no longer required. Log on to 'My3 Account' to check your Add ons. Some Add on purchases will be restricted once you are on a BeFree Price Plan.

BeFree Fair Use Policy

Three may apply restrictions to your use of services where your use of any BeFree unlimited features are considered to be excessive or unreasonable. The fair use limits are as follows: 5,000 voice minutes and 5,000 text messages for a 28 day period or if you call more than 100 different phone numbers or text more than 200 different numbers in a 28 day period.

The BeFree Internet fair use allowance of 7.5GB per 28 day period is designed to ensure unlimited access to internet on your mobile phone device. It is not suitable as an unlimited product for purposes other than internet access on your mobile (such as tethering).

Three may contact you to advise you that your use is above this fair use policy and request that you change how you use the services. If you do not comply with a direction from Three to stop or change the nature of your service use, Three may suspend, modify or restrict your use of the services or terminate your access to the network.

June 2021